

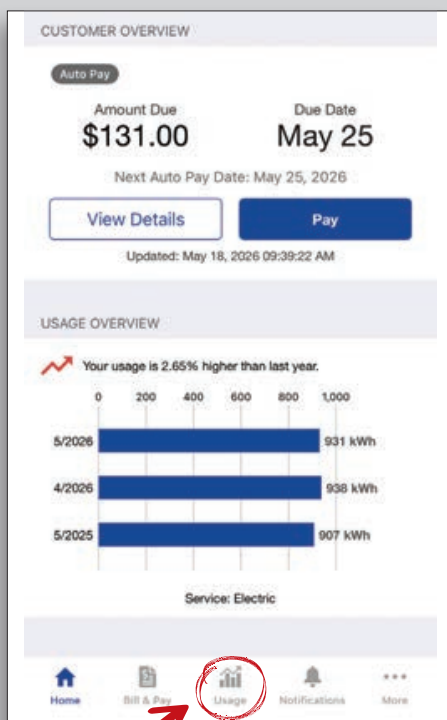


Peek Under the Hood with Usage Explorer



**ANALYZE YOUR ENERGY USE AND SEE WHAT'S
ON YOUR BILL BEFORE IT ARRIVES.**

FROM THE SMARTHUB APP

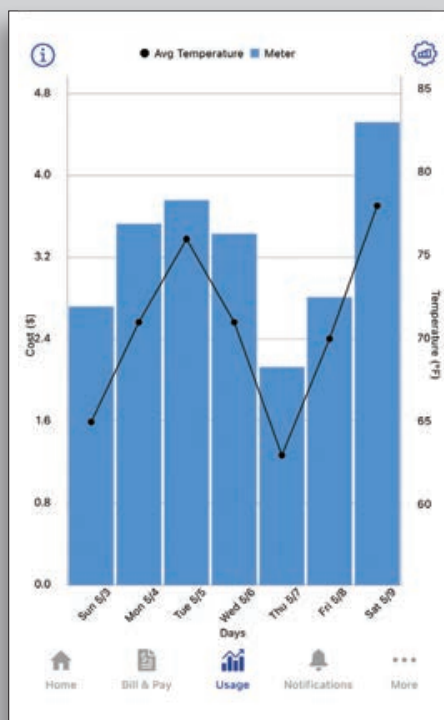


SELECT USAGE

Want to get deeper insights into your bill? The power is in your hands! Log in to your account at myPEC.com/account or use the SmartHub app to access powerful tools that let you track and analyze your use. Seasonal changes or extreme weather can cause significant fluctuations in your bills, but monitoring your use eliminates surprises and can provide insights to help you save.

On the mobile app, select 'Usage' from the main menu. View daily power usage by scrolling at the top or select a time frame. Choose 'Unbilled Usage' to check your upcoming bill.

From the web, open the 'Usage' menu and select 'Usage Explorer' on the left. Then, modify the time range and choose to view data monthly, daily, or by 15-minute intervals. Toggle 'Usage Type' to 'Cost' to see your use in dollars instead of kWh.



VIEW DAILY USAGE

Set start and end dates or adjust sliders below the graph. Key usage and weather stats are in the bottom table, and you can download your data.

Choose a quick date range at the top to see your most recent use, including the 'Unbilled' option. This shows data from the end of the previous billing period through the current day. For best results, set the interval to days.

Seeing what will be on your next bill before you get it allows you to adjust and conserve if needed!

Looking for more? Compare any two months in the Usage Comparison tool. Dig into your bill even further at myPEC.com/bill.

Appearance and menu location may differ depending on your phone.

PEC CREWS IMPROVISE ON COMPLEX OUTAGE

SHOWING UP FOR MEMBERS IN HORSESHOE BAY



Every power outage is unique, and so are the skills required to fix them. Recently, a Marble Falls crew used teamwork, safety skills, and ingenuity to solve a complex outage for members in Horseshoe Bay.

Rushing floodwaters completely washed away a transformer and its pad in the Escondido neighborhood the evening of April 28. The sheer force of the water knocked down retaining walls to an adjacent creek meant to protect the transformer. In the aftermath, the transformer was submerged in nearly 8 feet of water.

As soon as floodwaters

receded, repairs began. The work was tricky, requiring excavation crews to carefully navigate around a water line located inches away in the same trench. With patience and precision, crews located the cables, intercepted the conduits, and brought them up from the water to a new transformer pad.

Crews used their creativity to engineer a base for the new concrete pad using nine tons of 3-inch rock. They dumped the rock into the eroded crevice and set the new pad, creating a permanent fix and energizing the line.

“Our crews had to find the cables deep underwater and

then bring them up to the new pad site to make the connection,” said PEC Marble Falls Regional Operations Manager Ben Herrera. “Then, we needed to add material to the creek so that our pad would have an adequate footprint to sustain a new transformer.”

No matter how big or small the outage, PEC responds to them with the same level of urgency and dedication. Herrera hopes members know that getting the lights back on takes more than a flip of a switch — sometimes, no matter how quickly crews respond, it takes time.



SHUT THE DOOR ON SCAMS!

STAYING INFORMED OF PEC'S PRACTICES CAN HELP KEEP YOU SAFE



Some PEC members have been receiving calls from impostors claiming they will turn off their electric service if payment isn't received. They've also received text messages from impostors requesting payment via a QR code. Both of these are scams! It's important to understand PEC's practices for how we will contact you.

PEC WILL NEVER:

- ✗ Request payment with a prepaid card or payment app such as Cash App, Venmo, or Zelle. PEC's official app is SmartHub, which you can use to access your account.
- ✗ Call from an out-of-state number.
- ✗ Instruct you not to call a PEC number to make a payment.
- ✗ Request cash payment at your home or business.
- ✗ Try selling products or services by phone or door-to-door, including solar panels, energy audits, or "important energy-saving initiatives."
- ✗ Partner with third-party home service companies.
- ✗ Request payment via text with a QR code.

PEC WILL:

- ✓ Make recorded courtesy calls and direct you to our secure payment line at 855-938-3589.
- ✓ Use Online Utility Exchange, a credit bureau, for delinquent balances on closed accounts. You can reach them to verify calls at 800-286-2487.
- ✓ Send field agents to collect payments — never in cash — at residential and commercial locations.

IDENTIFY PEC EMPLOYEES

All PEC employees carry a company ID, and our contractors carry letters of authorization. If they refuse to show ID, please verify by calling PEC directly at 888-554-4732.



WHO TO CALL

Confirm an identity
888-554-4732

Secure payment line
855-938-3589

Online Utility Exchange
800-286-2487



DISTRICT 2 DIRECTOR CARLOS ST. JAMES AND DISTRICT 3 DIRECTOR AND NEW BOARD PRESIDENT MARK EKROUT

PEC Members Elect Board Directors for Districts 2 and 3

In the 2026 PEC Board of Directors election, District 2 members elected Carlos St. James and District 3 members reelected Mark Ekrut.

Winners were announced at the June 19 annual meeting, which included highlights and milestones from the past

year and remarks from CEO Julie C. Parsley and outgoing Board President and District 2 Director Emily Pataki, who finished her time on the board after serving all four three-year terms.

Decisions about our rates, bylaws, and services are approved by the PEC

Board of Directors, a democratically elected team of seven members just like you. Elections are held annually, and members are encouraged to vote to ensure our board represents you and your interests.

Visit myPEC.com/election for more information.



Get Cash Back with Paperless Billing



MAKE THE SWITCH AND SAVE!

Ditch the clutter and save an extra dollar each month on your bill by going paperless!

PEC makes it easy. Log in to your account at myPEC.com/ account, navigate to 'Settings', choose 'Paperless Billing', and toggle the 'Go Paperless' switch on.

You're a few clicks away from one less piece of paper in the mail and one more dollar in your pocket. Sign up today!



A Week to Write Home About

PEC SENDS LOCAL HIGH SCHOOL STUDENTS TO YOUTH TOUR



PEC proudly continued our tradition of sending high school students to Washington, D.C., for the annual Youth Tour, an all-expenses-paid event to learn more about government in action and our nation's history.

In June, our delegates joined more than 1,500 students from electric cooperatives across the U.S. to see historical sites, meet their state representatives, and make lasting connections. These students were selected from an application process in which they were asked to explain an issue or challenge they are passionate about and how they would raise awareness of it or improve it.

Our eight delegates were:

- Maxwell Davila, Senior at Lake Travis High School; *Lake Travis ISD*
- Anna Edwards, Senior at Cedar Park High School; *Leander ISD*

- Gabriella Fory, Junior at Canyon Lake High School; *Comal ISD*
- Ava Gray, Senior at One Day Academy
- Thomas Jansta, Junior at Leander High School; *Leander ISD*
- Kandice Richardson, Junior at Lago Vista High School; *Lago Vista ISD*
- Saisha Siram, Senior at Westwood High School; *Round Rock ISD*
- John Alan Whittle, Junior at Marble Falls High School; *Marble Falls ISD*

INTERESTED IN APPLYING FOR THE 2027 YOUTH TOUR?

To be eligible, students must have completed their sophomore, junior, or senior year by June 2027, and have a parent or legal guardian who is a PEC member in good standing.

Interested? Applications for 2027 Youth Tour open this fall. Visit myPEC.com/youth-tour.



CAMP SAVE-A-WATT

WAS A BLAST!



Local students had a blast at Camp Save-a-Watt™ this summer. Approximately 725 little campers signed up to learn about electrical safety, energy conservation, and nature through weekly online activities, including fun games, projects, worksheets, and more!

Campers in kindergarten through fifth grade also participated in our Solar Car Derby on June 23, where they learned about solar energy from PEC experts and built and raced solar cars at the Cedar Park Recreation Center.

Children met their heroes face-to-face

at Meet a Lineworker Day events, which took place at various libraries in our service territory. During a few of these events, students had a chance to participate in an egg drop challenge, where they built contraptions to protect an egg as it dropped from a PEC bucket truck!

"This camp has continued to grow alongside our membership, and we're so grateful to all the parents, teachers, and employee volunteers who make this program possible each and every year," PEC Community Outreach Specialist Kevyn Packer said.



**SEE Y'ALL
NEXT YEAR!**

Sparky

**TO LEARN MORE, VISIT
[MYPEC.COM/CAMP](https://mypec.com/camp).**

