

SINCE 1938

PEC'S GOT IT

UNDER CONTROL

IN AN UNCERTAIN WORLD,
THE **HEROES** OF PEC'S
CONTROL CENTER STAND WATCH
OVER OUR **ELECTRIC SYSTEM**,
READY TO SPRING
INTO ACTION TO PROTECT
YOUR POWER!



THE POWER IS IN YOUR HANDS

PEC'S OUTAGE CENTER HAS EVERYTHING YOU NEED TO WEATHER A POWER INTERRUPTION.

Our commitment to reliability is steadfast, and the results are clear: In 2024, PEC's average outage time of 57 minutes was less than half the most recently reported Texas average of 124.7 minutes.*

But there are circumstances no electric company can control, like vehicle accidents, critters interfering with our equipment, and of course, spring storms.

That's why we make it easy to prepare for potential outages! Visit myPEC.com/outages, where you'll find resources on what to do before, during, and after an outage.

Need to report an outage? The outage center has links to our various

convenient reporting options. If you visit from your phone, one click is all it takes to call or text us. And best of all is our new and improved outage map, where you can report an outage without logging in to your account and then track progress with any available updates.

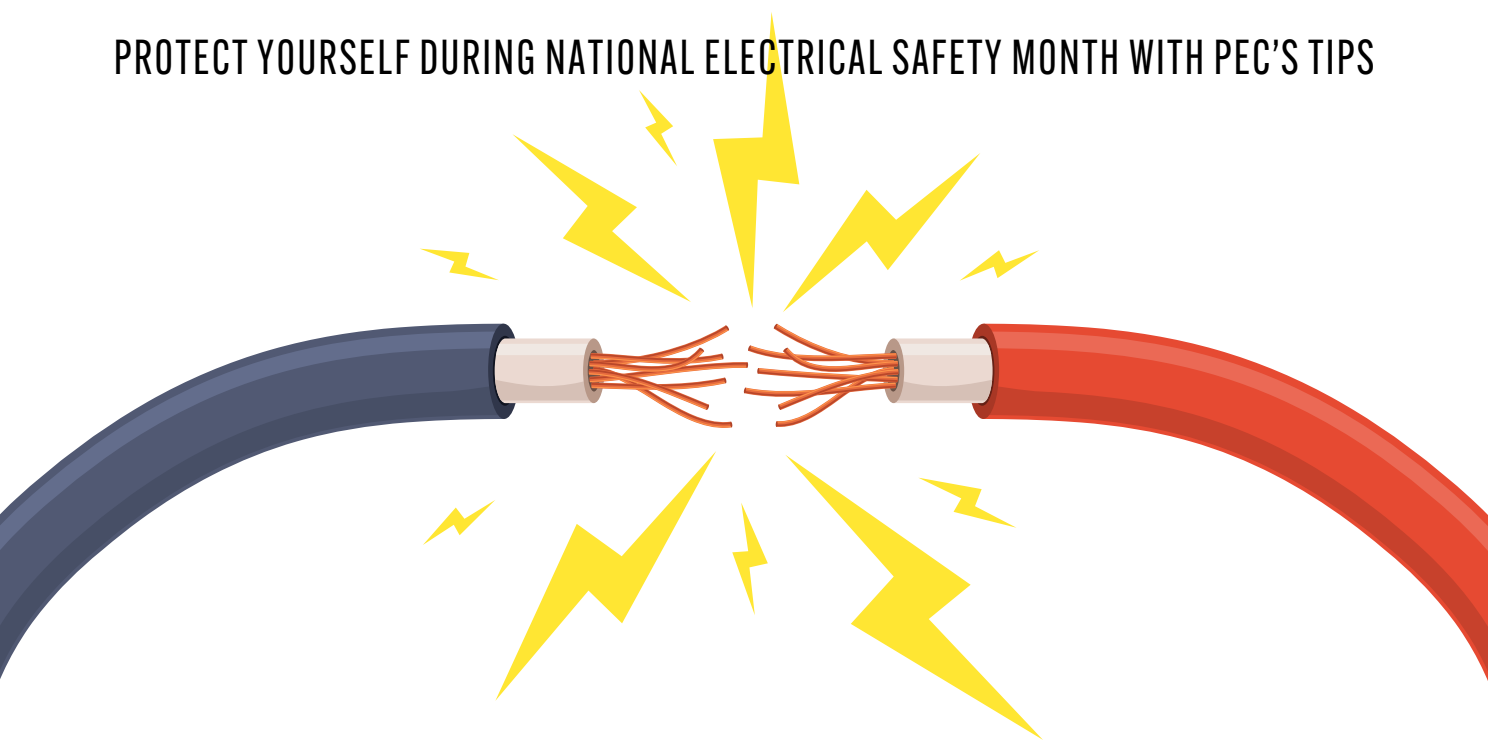
Rest assured, the hard-working heroes in the control center (see Page 17!) and out in the field will spring into action right away to get your power restored. We're working together to restore power as efficiently and safely as possible.

myPEC.com/outages

*Based on SAIDI (outage minutes per year) numbers reported by the U.S. Energy Information Administration.

May You Stay Safe Around Electricity

PROTECT YOURSELF DURING NATIONAL ELECTRICAL SAFETY MONTH WITH PEC'S TIPS



At PEC, safety and reliability are always at the top of our minds. This Electrical Safety Month, follow these tips for keeping electricity safely contained in the circuits where it belongs.

REPLACE YOUR WORN-OUT WIRES

Check the wires on all your electronics for damage and replace them before they can cause shock or fire.

INVEST IN GROUND FAULT CIRCUIT INTERRUPTERS (GFCIs)

GFCI outlets can boost protection from electrical shock, especially in areas where you use water.

LABEL YOUR CIRCUIT BREAKERS

When you need to shut off power during an emergency, it's important to be prepared. Label what circuits are on each breaker.

DON'T OVERLOAD CIRCUITS

If a circuit trips, don't simply reset it. Know

the cause and be sure you're not drawing more electricity than the circuit can handle.

USE EXTENSION CORDS PROPERLY

Check your extension cord's wattage rating and don't exceed it. Only use extension cords temporarily; they're not a permanent solution.

GET YOUR WIRING CHECKED

If you have an older home or you've noticed flickering lights or nonfunctioning outlets, hire a licensed electrician for an inspection.

Remember these important safety practices this May — and throughout the year — to help keep you and your family safe.

Find more safety tips at myPEC.com/safety.

 **POWER** of  **CHANGE**

A LITTLE CHANGE GOES A LONG WAY

As a cooperative, caring for our communities is one of our foundational values. In the years since PEC first brought electricity to the region, the Texas Hill Country has changed for the better, and our members are still helping us make a positive change today.

Round up your monthly bill, and every penny will go back to the community, funding grants for local nonprofits, helping members in need pay their electric bills, and more.

It makes giving back so easy,
you'll forget you're doing it.
But the people you're helping
never will.



Join today at myPEC.com/change.