



SBS REPORT PREPARED FOR
PEDERNALES ELECTRIC COOPERATIVE
15 JUNE 2020

2020 Annual Director Election

Survey & Ballot Systems
7653 Anagram Drive
Eden Prairie, MN 55344-7311
800-974-8099
surveyandballotsystems.com



June 15, 2020

Don Ballard
VP, Legal Services
PO Box 1
Johnson City, TX 78636-0001

Dear Mr. Ballard:

As the election contractor, we are pleased to provide you with the official tabulation for the 2020 Annual Director Election from ballots qualified in accordance with the election specifications, as approved by the Pedernales Electric Cooperative.

The following reports are tabulated from ballots received on or before June 12, 2020. These certified results account for 17,570 ballots cast from 119,718 eligible members, yielding a participation rate of 14.68%.

Also provided are supporting reports, including a Votes by District, a Voters by Email by Media, a Voters by Analytics, a Video Views, a DirectVote® Rating and a DirectVote® Comments Report.

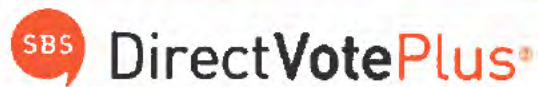
We greatly appreciate the opportunity to serve the Pedernales Electric Cooperative with election services and wish you great success in the coming year. If you have any questions regarding the enclosed information, please do not hesitate to call me at (800) 974-8099, Ext. 314.

Sincerely,

A handwritten signature in cursive script that reads 'Melissa A. Fiala'.

Melissa Fiala
Quality Assurance Specialist

Enclosure(s)



PEDERNALES ELECTRIC COOPERATIVE
2020 ANNUAL DIRECTOR ELECTION

Summary:	Page 1
Results:	Page 2
Votes by District:	Page 4
Voters by Email by Media:	Page 8
Voters by Analytics:	Page 9
Video Views:	Page 11
DirectVote® Rating:	Page 12
DirectVote® Comments:	Page 13



PEDERNALES ELECTRIC COOPERATIVE
2020 ANNUAL DIRECTOR ELECTION

Eligible Voters:	119,718
Paper Ballots:	5,704
Web Ballots:	11,986
Duplicate - Paper Removed:	84
Duplicate - Web Removed:	36
Final Paper Ballots:	5,620
Final Web Ballots:	11,950
Total Returns:	17,570
Percent Returned:	14.68%

Certified by Survey & Ballot Systems

Melissa A Fiala

6/15/2020

Melissa Fiala

Date

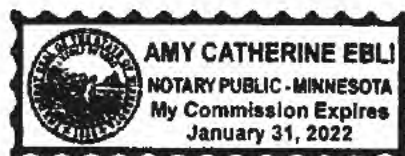
Quality Assurance Specialist

Amy C. Ebli

6/15/2020

Notary Public

Date



Sponsoring organization had knowledge of or access to participant login codes.



**PEDERNALES ELECTRIC COOPERATIVE
2020 ANNUAL DIRECTOR ELECTION**

Candidate for Director District 2

Vote for: 1	Votes	Percent	
Emily Pataki	3,739	100.0%	DECISION
Total Valid Ballots:	3,739		
Total Unexercised:	72		
Total Invalid:	0		
Total Ballots Cast:	3,811		

Candidates for Director District 3

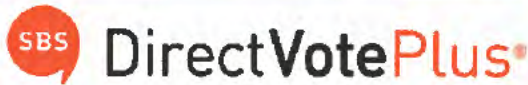
Vote for: 1	Votes	Percent	
Mark Ekrut	3,299	60.2%	DECISION
Kari French	2,184	39.8%	
Total Valid Ballots:	5,483		
Total Unexercised:	24		
Total Invalid:	3		
Total Ballots Cast:	5,510		



PEDERNALES ELECTRIC COOPERATIVE
2020 ANNUAL DIRECTOR ELECTION

Candidates for Director District 4

Vote for: 1	Votes	Percent	
Travis Cox	2,348	28.6%	DECISION
Lee Leffingwell	1,813	22.1%	
Kathi Thomas	1,703	20.7%	
Joe Pool	1,306	15.9%	
Kip Averitt	553	6.7%	
Dan Strack	497	6.0%	
	Total Valid Ballots:	8,220	
	Total Unexercised:	16	
	Total Invalid:	13	
	Total Ballots Cast:	8,249	



PEDERNALES ELECTRIC COOPERATIVE
2020 ANNUAL DIRECTOR ELECTION

	Total Members	Paper Ballots	Web Ballots	Total Ballots	% Received
Candidate for Director District 2					
District					
VD2	38,627				
Emily Pataki		826	2,913	3,739	9.7%
VD3	38,669				
Emily Pataki		0	0	0	0.0%
VD4	42,422				
Emily Pataki		0	0	0	0.0%



PEDERNALES ELECTRIC COOPERATIVE
2020 ANNUAL DIRECTOR ELECTION

	Total Members	Paper Ballots	Web Ballots	Total Ballots	% Received
Candidates for Director District 3					
District					
VD2	38,627				
Kari French		0	0	0	0.0%
Mark Ekrut		0	0	0	0.0%
VD3	38,669				
Kari French		642	1,542	2,184	5.6%
Mark Ekrut		1,179	2,120	3,299	8.5%
VD4	42,422				
Kari French		0	0	0	0.0%
Mark Ekrut		0	0	0	0.0%



PEDERNALES ELECTRIC COOPERATIVE
2020 ANNUAL DIRECTOR ELECTION

	Total Members	Paper Ballots	Web Ballots	Total Ballots	% Received
Candidates for Director District 4					
District					
VD2	38,627				
Lee Leffingwell		0	0	0	0.0%
Kip Averitt		0	0	0	0.0%
Travis Cox		0	0	0	0.0%
Kathi Thomas		0	0	0	0.0%
Joe Pool		0	0	0	0.0%
Dan Strack		0	0	0	0.0%
VD3	38,669				
Lee Leffingwell		0	0	0	0.0%
Kip Averitt		0	0	0	0.0%
Travis Cox		0	0	0	0.0%
Kathi Thomas		0	0	0	0.0%
Joe Pool		0	0	0	0.0%
Dan Strack		0	0	0	0.0%



PEDERNALES ELECTRIC COOPERATIVE
2020 ANNUAL DIRECTOR ELECTION

	Total Members	Paper Ballots	Web Ballots	Total Ballots	% Received
Candidates for Director District 4					
District					
VD4	42,422				
Lee Leffingwell		679	1,134	1,813	4.3%
Kip Averitt		186	367	553	1.3%
Travis Cox		909	1,439	2,348	5.5%
Kathi Thomas		504	1,199	1,703	4.0%
Joe Pool		521	785	1,306	3.1%
Dan Strack		144	353	497	1.2%



PEDERNALES ELECTRIC COOPERATIVE
2020 ANNUAL DIRECTOR ELECTION

Email	Total Members	Paper Ballots	Web Ballots	Total Ballots	% Received
Email	83,463	2,863	11,235	14,098	16.9%
No Email	36,255	2,757	715	3,472	9.6%
Totals	119,718	5,620	11,950	17,570	14.7%



PEDERNALES ELECTRIC COOPERATIVE
2020 ANNUAL DIRECTOR ELECTION

Analytic	Total Eligible	Total Recipients	Web Ballots Submitted	Submitted	Percent of Submitted	Percent of Eligible
Login - QRCode	119,718	119,718	11,986	656	5.47%	0.55%
Login - Single Signon	119,718	119,718	11,986	1,097	9.15%	0.92%
Operating System - Window	119,718	119,718	11,986	5,910	49.31%	4.94%
Operating System - MAC	119,718	119,718	11,986	2,430	20.27%	2.03%
Operating System - Linux	119,718	119,718	11,986	84	0.70%	0.07%
Browser - Internet Explorer	119,718	119,718	11,986	1,090	9.09%	0.91%
Browser - Firefox	119,718	119,718	11,986	1,218	10.16%	1.02%
Browser - Safari	119,718	119,718	11,986	3,669	30.61%	3.06%
Browser - Chrome	119,718	119,718	11,986	5,746	47.94%	4.80%
Browser - Opera	119,718	119,718	11,986	33	0.28%	0.03%
Device - Desktop	119,718	119,718	11,986	978	8.16%	0.82%
Device - Mobile	119,718	119,718	11,986	3,503	29.23%	2.93%
Top IP Addresses	119,718	119,718	11,986	76	0.63%	0.06%
[REDACTED]						
Top IP Addresses	119,718	119,718	11,986	32	0.27%	0.03%
[REDACTED]						
Top IP Addresses	119,718	119,718	11,986	21	0.18%	0.02%
[REDACTED]						
Top IP Addresses	119,718	119,718	11,986	19	0.16%	0.02%
[REDACTED]						
Top IP Addresses	119,718	119,718	11,986	11	0.09%	0.01%
[REDACTED]						
Top IP Addresses	119,718	119,718	11,986	8	0.07%	0.01%
[REDACTED]						



**PEDERNALES ELECTRIC COOPERATIVE
2020 ANNUAL DIRECTOR ELECTION**

Analytic	Total Eligible	Total Recipients	Web Ballots Submitted	Submitted	Percent of Submitted	Percent of Eligible
Top IP Addresses [REDACTED]	119,718	119,718	11,986	7	0.06%	0.01%
Top IP Addresses [REDACTED]	119,718	119,718	11,986	7	0.06%	0.01%
Top IP Addresses [REDACTED]	119,718	119,718	11,986	7	0.06%	0.01%
Top IP Addresses [REDACTED]	119,718	119,718	11,986	7	0.06%	0.01%
Top IP Addresses [REDACTED]	119,718	119,718	11,986	7	0.06%	0.01%

Glossary of Terms Used

- Login** Voter logged in and submitted their ballot via the stated method.
- Operating System** Voter submitted their ballot using the stated operating system.
- Browser** Voter submitted their ballot using the stated browser.
- Device** Voter submitted their ballot using the stated device type.
- Top IP Addresses** Voters submitted their ballot via the stated Internet Protocol (IP) Address.

Note: Analytics with an asterisk (*) measure Clicks ONLY.



PEDERNALES ELECTRIC COOPERATIVE
2020 ANNUAL DIRECTOR ELECTION

Kari French	571
Mark Ekrut	475
Travis Cox	376
Lee Leffingwell	364
Kip Averitt	325
Kathi Thomas	319
Dan Strack	276
Totals	2,706

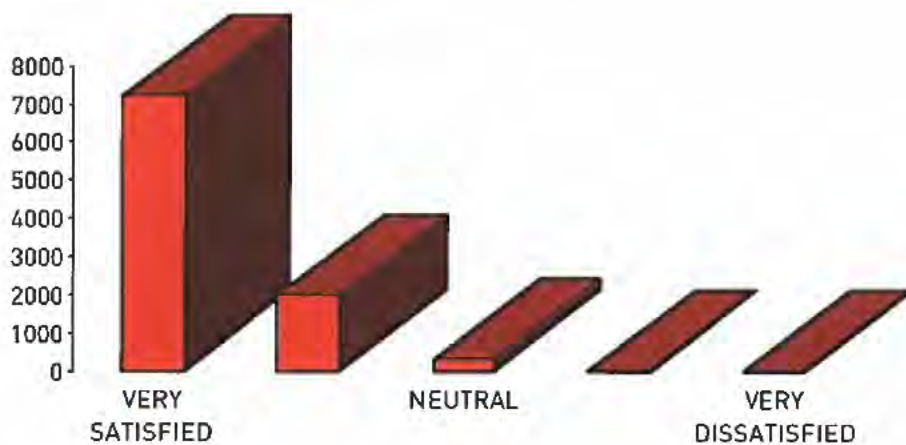


PEDERNALES ELECTRIC COOPERATIVE
2020 ANNUAL DIRECTOR ELECTION

Rating	Count	Percent	Count	Percent
VERY SATISFIED	7,205	60.0%	7,205	75.2%
SATISFIED	1,991	16.6%	1,991	20.8%
NEUTRAL	310	2.6%	310	3.2%
DISSATISFIED	31	0.3%	31	0.3%
VERY DISSATISFIED	41	0.3%	41	0.4%
NO COMMENT	2,438	20.3%		
TOTAL	12,016	100.0%	9,578	100.0%

Cumulative Breakdown:

(Less "No Comment")	Count	Percent
Very Satisfied or Satisfied	9,196	96.0%
Dissatisfied or Very Dissatisfied	72	0.8%



PEDERNALES ELECTRIC COOPERATIVE
2020 ANNUAL DIRECTOR ELECTION

"Your level of satisfaction with the web voting process:"

Rating:	Comments about this process:
VERY SATISFIED	Very well done. Quick, easy to navigate and seamless.
VERY SATISFIED	Very easy and well done!
VERY SATISFIED	Why can't we do this for all elections ! ? !
VERY SATISFIED	Great way to vote. Keep up the good work. Thanks
VERY SATISFIED	Very easy. Having the Bio links was great and the ability to move between bios without having to return to another page was easy.
VERY SATISFIED	Convenient.
VERY SATISFIED	Fantastic and quick.
VERY SATISFIED	Thank you for making this process so easy!!
VERY SATISFIED	Nice job. Allowing me to scroll through the bios was nice and easy
VERY SATISFIED	It is nice to be able to vote online.
VERY SATISFIED	Very good customer service all the time
VERY SATISFIED	Love that it was very simple and fast!
VERY SATISFIED	Never been easier. Thank you.
VERY SATISFIED	Thank you
VERY SATISFIED	Glad you included a personalized link in the email.
VERY SATISFIED	This is a really nice site, and a nice way to get to vote! Keep up the good work!
VERY SATISFIED	Good bio writing.
VERY SATISFIED	Good out reach and communication.
VERY SATISFIED	easy
VERY SATISFIED	I'm glad that you attached bios. Very helpful.
VERY SATISFIED	easy and quick

PEDERNALES ELECTRIC COOPERATIVE
2020 ANNUAL DIRECTOR ELECTION

"Your level of satisfaction with the web voting process:"

Rating:	Comments about this process:
VERY SATISFIED	Very detailed information on the candidates and the voting process was so very easy.
VERY SATISFIED	Excellent election and voting process. Have been a member of PEC since the end of 1976. Have been very pleased with all the innovations that the new management at PEC has instituted.
VERY SATISFIED	Easy to vote online and hopefully saved a little bit of money by not mailing in the ballot.
VERY SATISFIED	Super simple, and I appreciate the links to the candidate bios right on the page.
VERY SATISFIED	Thank you for your diligence in the voting procedure
VERY SATISFIED	This PEC voting systems shows how effective e-ballots or mail in ballots work for the election process. PEC demonstrates that it has a level of confidence in its members to make this system work. Thank you! Now, please try to educate the fools that run our state and federal government. Accessible voting is a right we should all enjoy.
VERY SATISFIED	Loved the scan QR code and bio info.
VERY SATISFIED	Web voting is excellent.
VERY SATISFIED	Very easy!!!
VERY SATISFIED	Easy to navigate between candidates, documents & ballot--very well done
VERY SATISFIED	Very easy to access and use
VERY SATISFIED	Very easy process with easy to understand instructions. Liked receiving bio info in the mail so I could take my time reading and deciding whom to vote for.

PEDERNALES ELECTRIC COOPERATIVE
2020 ANNUAL DIRECTOR ELECTION

"Your level of satisfaction with the web voting process:"

Rating:	Comments about this process:
VERY SATISFIED	No further comment; it works for me.
VERY SATISFIED	Convenient and efficient.
VERY SATISFIED	Thank you for making it easy to do despite misplacing the paper ballot!
VERY SATISFIED	Fast, easy, and the bios of each candidate helped tremendously.
VERY SATISFIED	simple and easy, thanks!
VERY SATISFIED	Keep up the good work.
VERY SATISFIED	It was very beneficial to have both a written and video of the candidates. Way to go!
VERY SATISFIED	Works great
VERY SATISFIED	Very easy
VERY SATISFIED	none
VERY SATISFIED	Well done.
VERY SATISFIED	Very informative and easy.
VERY SATISFIED	Thank you for making it so simple!
VERY SATISFIED	Clear and straightforward.
VERY SATISFIED	I really like the ability to vote online. The candidate information pages and videos really helped me understand each candidate's interests with PEC.
VERY SATISFIED	Very easy!
VERY SATISFIED	Having three sources of information about each candidate (bio, questions, and video) was really helpful.
VERY SATISFIED	Straight forward, easy to use.
VERY SATISFIED	Easy accessability to candidate information

PEDERNALES ELECTRIC COOPERATIVE
2020 ANNUAL DIRECTOR ELECTION

"Your level of satisfaction with the web voting process:"

Rating:	Comments about this process:
VERY SATISFIED	Quick and efficient. Thanks!
VERY SATISFIED	Please forward this excellent voting software to the Texas Secretary of State so that Primary and General Elections in Texas can go as smoothly and efficient.
VERY SATISFIED	Very easy to read and follow
VERY SATISFIED	Like it as is makes voting very easy. Thanks!
VERY SATISFIED	I like the bios that are with each candidate. Succinct. This was a good voting process.
VERY SATISFIED	Good bio information. Liked the written as well as video data.
VERY SATISFIED	Very easy and informative.
VERY SATISFIED	Easy ballot. I really like the link to the candidate bios.
VERY SATISFIED	Simple and easy voting process.
VERY SATISFIED	Already signed up for power of change (round up bill) so I didn't sign up.
VERY SATISFIED	Thanks for the opportunity to vote.
VERY SATISFIED	Saves paper and gives an opportunity for a bill credit! Yeah yay!!!
VERY SATISFIED	This was really easy, and I especially liked being able to read the bio's without having to go to another website page.
VERY SATISFIED	Took just a minute and had bios available for those who hadn't read them before. It is simple and fast. Great!
VERY SATISFIED	Easy!
VERY SATISFIED	Easy to use.
VERY SATISFIED	Very straight forward and easy to understand.
VERY SATISFIED	Short and simple and easy to maneuver.

PEDERNALES ELECTRIC COOPERATIVE
2020 ANNUAL DIRECTOR ELECTION

"Your level of satisfaction with the web voting process:"

Rating:	Comments about this process:
VERY SATISFIED	A Time, Date, and location of the annual meeting would be a nice addition to this email.
VERY SATISFIED	Simple, fast, and effective! Good job!
VERY SATISFIED	I enjoyed reviewing the Bio's, it was very informative and made my decision making a whole lot easier to choose.
VERY SATISFIED	Worked very good for me, thanks! [REDACTED]
VERY SATISFIED	It was very easy and had no problems.
VERY SATISFIED	Easy to vote!
VERY SATISFIED	Cool!
VERY SATISFIED	well done
VERY SATISFIED	Thanks for including the video statements - this was a nice addition to the text bios.
VERY SATISFIED	We have been members of PEC for over 45 years & have been very satisfied with their rates & service.
VERY SATISFIED	Good job.
VERY SATISFIED	I appreciated being able to go directly to the ballot from a link in the email. It made voting simple and easy.
VERY SATISFIED	Very easy with the personal link and directions were clear.
VERY SATISFIED	Nice to have the bios.
VERY SATISFIED	This is the only way to vote. Thank you for the option.
VERY SATISFIED	NA
VERY SATISFIED	Easily understood. Thank you for your service.
VERY SATISFIED	I like the way you presented the bios and how easy it is to navigate between bios and back to the ballot.

PEDERNALES ELECTRIC COOPERATIVE
2020 ANNUAL DIRECTOR ELECTION

"Your level of satisfaction with the web voting process:"

Rating:	Comments about this process:
VERY SATISFIED	Only way to go these days!
VERY SATISFIED	Certainly went smoothly and easy to navigate.
VERY SATISFIED	The voting process was easy and straightforward. All voting should be like this process as long as it is verified and secure. Thanks!
VERY SATISFIED	The voting process from communication of voting to completing the ballot was easy to follow and well thought out. It was helpful to have more than just a biography of each candidate. The video clip and other information provided for each candidate was instrumental in my making an informed decision. Excellent process PEC!
VERY SATISFIED	I love being able to do as many things as possible online, including voting. Thanks for making this available.
VERY SATISFIED	Making it so simple, free and virtually effortless ensures no one has any excuse not to vote. Great job!
VERY SATISFIED	Fast and easy. The video of each candidate was a great feature to have.
VERY SATISFIED	Well designed and easy to use!
VERY SATISFIED	made it very easy
VERY SATISFIED	Simple, clear, and smooth. Thanks for all y'all do!
VERY SATISFIED	All info I needed determine our vote was provided online, including bio, questionnaire and video. Thanks for making this easy.
VERY SATISFIED	Quick and easy
VERY SATISFIED	Mention the term; Candidates objective or distinction

PEDERNALES ELECTRIC COOPERATIVE
2020 ANNUAL DIRECTOR ELECTION

"Your level of satisfaction with the web voting process:"

Rating:	Comments about this process:
VERY SATISFIED	Easily done. Thanks.
VERY SATISFIED	Thank you for all the ways you gave me to look at each candidate.
VERY SATISFIED	Reading the Bios and questionnaire for the candidates was meaningful in deciding who to cast my vote for the 2020 Board of Director Election.
VERY SATISFIED	Quick and easy - much appreciated!
VERY SATISFIED	Quick and easy. I like the Bio info.
VERY SATISFIED	liked that we could see the bio's of each candidate
VERY SATISFIED	So easy....hope we have an opportunity to vote in the upcoming elections in a similar way! Thank you.
VERY SATISFIED	I appreciate PEC providing the option for members to vote online. I enjoyed viewing the video statements from the candidates.
VERY SATISFIED	Easy
VERY SATISFIED	Simple and easy process
VERY SATISFIED	Very easy and good instructions
VERY SATISFIED	This process was fast and easy and I really appreciate having videos of the candidates. Thank you for using this modern method of voting. I just saved 50 cents and a trip to the post office while I sit at my desk.
VERY SATISFIED	Very simple. There should be no excuse not to vote.
VERY SATISFIED	That convenient bio is great
VERY SATISFIED	I appreciate the simplicity and ease of the voting process.
VERY SATISFIED	excellent process

PEDERNALES ELECTRIC COOPERATIVE
2020 ANNUAL DIRECTOR ELECTION

"Your level of satisfaction with the web voting process:"

Rating:	Comments about this process:
VERY SATISFIED	Very easy to use, had all the necessary info needed to make an informed decision.
VERY SATISFIED	This was a good idea.
VERY SATISFIED	The entire process was very easy. PEC sent information about candidates far in advance of the voting date, and sent email reminders. The entire process was easy.
VERY SATISFIED	I would definitely like to see this continued as a process to be followed in subsequent years.
VERY SATISFIED	Thank you for offering this way to vote for us...
VERY SATISFIED	Super easy and fast. Great instructions to follow as well.
VERY SATISFIED	very easy. thanks
VERY SATISFIED	Would like a little more info on each candidate, but I like the voting process itself very much.
VERY SATISFIED	Much more convenient than mail voting.
VERY SATISFIED	Very informative, both with the bio and the video.
VERY SATISFIED	It helped to be able to hear from each candidate. My family and I have lived in the community for almost 30 years and this is the first year we've voted in this election. We've been very happy with our service, for the most part and wish each candidate the best of luck.
VERY SATISFIED	This was very easy. I liked the bios tab with all the information we need. Thank you.
VERY SATISFIED	Excellent and simple. Great.
VERY SATISFIED	None
VERY SATISFIED	No Comment at this time

PEDERNALES ELECTRIC COOPERATIVE
2020 ANNUAL DIRECTOR ELECTION

"Your level of satisfaction with the web voting process:"

Rating:	Comments about this process:
VERY SATISFIED	Very convenient and practical.
VERY SATISFIED	None
VERY SATISFIED	Nice to be able to see the bios and statements before voting!
VERY SATISFIED	Very easy
VERY SATISFIED	I appreciated the bio for each candidate so I could educate myself in their stances before blindly voting.
VERY SATISFIED	This was easy
VERY SATISFIED	Looks Great, Works Great, just plain Great. Good Work Team!
VERY SATISFIED	Great system--candidate info and voting mechanism available in one place. Thank you
VERY SATISFIED	Very happy to be a member!
VERY SATISFIED	Super easy!
VERY SATISFIED	I liked the candidate bios and found the candidate videos are very helpful.
VERY SATISFIED	nice and easy -- would love to see PEC get in the A/C installing business side
VERY SATISFIED	excellent
VERY SATISFIED	Quick, detailed and easy. Thanks.
VERY SATISFIED	Easy to understand and informative
VERY SATISFIED	Excellent voting experience. Thanks.
VERY SATISFIED	Very good ballot process, easy to understand and use.
VERY SATISFIED	Super easy
VERY SATISFIED	Very easy. Thank you as I never sent to get the paper ballot back to you

PEDERNALES ELECTRIC COOPERATIVE
2020 ANNUAL DIRECTOR ELECTION

"Your level of satisfaction with the web voting process:"

Rating:	Comments about this process:
VERY SATISFIED	Very easy. Thank you.
VERY SATISFIED	I appreciate having the ease to look at the backgrounds of each candidate. It was easy to move from one to the other and finally to the ballot.
VERY SATISFIED	Super easy to use.
	[REDACTED]
VERY SATISFIED	Thanks for making this so simple!
VERY SATISFIED	Very easy - Thank you!!
VERY SATISFIED	Easy and quick.
VERY SATISFIED	quick, easy, and secure
VERY SATISFIED	Including the applicants resume with their picture was very beneficial,...
VERY SATISFIED	I like the ability to vote online.
VERY SATISFIED	I didn't have to open any other tabs in my browser to do research on candidates, very nice job!
VERY SATISFIED	Simple with good information
VERY SATISFIED	System works well....easy to use.
VERY SATISFIED	Easy to do—no passwords or codes to use to enter balloting process.
VERY SATISFIED	very easy
VERY SATISFIED	Smooth and easy process to vote.
VERY SATISFIED	Great job!

PEDERNALES ELECTRIC COOPERATIVE
2020 ANNUAL DIRECTOR ELECTION

"Your level of satisfaction with the web voting process:"

Rating:	Comments about this process:
VERY SATISFIED	I liked the notification email, the easy to find/access candidate bio's, and the easy online voting system, thank you for living in 2020! Love my PEC service as well.
VERY SATISFIED	Very informative and easy!
VERY SATISFIED	Easy and fast
VERY SATISFIED	Easy and informative.
VERY SATISFIED	Thank you for including the candidate's bios!
VERY SATISFIED	The ability to view the Bio's and navigate between them or to the Ballot sheet was easy and well thought out with the user in mind. The videos were helpful as well.
	One improvement would be to provide information on the home city/town of the candidates.
VERY SATISFIED	Very well thought out and easy. Great job!
VERY SATISFIED	Too easy.
VERY SATISFIED	Quick and easy! I did like the bio quick link too.
VERY SATISFIED	No comment , thank you
VERY SATISFIED	Direct personal link was great!
VERY SATISFIED	Very effective, easy and fast!
VERY SATISFIED	It was very easy and quick. And I like that it could be done online.
VERY SATISFIED	The bio's help and the ease of voting online is a big plus.
VERY SATISFIED	Candidate BIODs that do not have any sort of plan and are only a literal Bio are not helpful. I am sure you leave that open to them to define however they like, but recommendation or examples for them where they submit their bios would be helpful.

PEDERNALES ELECTRIC COOPERATIVE
2020 ANNUAL DIRECTOR ELECTION

"Your level of satisfaction with the web voting process:"

Rating:	Comments about this process:
VERY SATISFIED	Made voting very easy.
VERY SATISFIED	Very good design of the site
VERY SATISFIED	Thank you for making this digitally accessible and having links to the candidates bios. That was extremely helpful
VERY SATISFIED	Very convenient
VERY SATISFIED	It is easy and clear
VERY SATISFIED	Videos from each person, along with links to the various documents being readily available, truly helped with making my choice.
VERY SATISFIED	It's very quick and easy to use and the info on each candidate is good to have before voting
VERY SATISFIED	The bios of each candidate were very helpful.
VERY SATISFIED	Very easy
VERY SATISFIED	Bios were helpful for voting! Thank you for adding this in!
VERY SATISFIED	Satisfied
VERY SATISFIED	It was easy and quick. Very happy with the online option!
VERY SATISFIED	Fast and easy. Maybe I missed it but would like to have known how many selections I needed to make.
VERY SATISFIED	Easy peasy :-)
VERY SATISFIED	links to the youtube videos of candidates would have been nice from within ballot.
VERY SATISFIED	Appreciate the videos
VERY SATISFIED	Very easy with options to view candidate information. Plus can't argue with potential electric bill credit!
VERY SATISFIED	Love the video presentation and standard formats.

PEDERNALES ELECTRIC COOPERATIVE
2020 ANNUAL DIRECTOR ELECTION

"Your level of satisfaction with the web voting process:"

Rating:	Comments about this process:
VERY SATISFIED	Much easier than mailing the form in
VERY SATISFIED	Very efficient due to the email with personalized link. Great that the bios are included before casting your vote. Easy to understand and use.
VERY SATISFIED	It was great you included videos of each candidate .
VERY SATISFIED	We r very happy with web voting.
VERY SATISFIED	Super simple- love it!
VERY SATISFIED	Easy process, no bugs. Works on mobile devices nicely!
VERY SATISFIED	Love this format. Thank you
VERY SATISFIED	I would have liked to see more information about new/relevant initiatives like cyber security, renewables, etc and the candidates statements about 2-3 top things like that.
VERY SATISFIED	Very easy to use!
VERY SATISFIED	Very clear and easy to do to see the candidates stances and learn more.
VERY SATISFIED	The process was simple and straightforward. Thanks!
VERY SATISFIED	Very user friendly
VERY SATISFIED	Very easy and convenient.
VERY SATISFIED	Quick and easy!
VERY SATISFIED	Easy-peasy
VERY SATISFIED	Very easy to understand, execute and follow. Thank you
VERY SATISFIED	Satisfied
VERY SATISFIED	Easy to use! Great job!
VERY SATISFIED	Thank you for democracy.

PEDERNALES ELECTRIC COOPERATIVE
2020 ANNUAL DIRECTOR ELECTION

"Your level of satisfaction with the web voting process:"

Rating:	Comments about this process:
VERY SATISFIED	I appreciate that each candidate's information was made available and that they were able to introduce themselves. It made for a more educated decision.
VERY SATISFIED	I appreciate that bios were included on the ballot. Helped to make an informed decision.
VERY SATISFIED	Thank you so much for candidate videos, forms, bios -- so nice to have this at our fingertips before deciding, without having to go down a google wormhole again.
VERY SATISFIED	Very easy and I appreciate the bios on each candidate.
VERY SATISFIED	Easy to do and links to candidate bios are very helpful. Pleasant experience!
VERY SATISFIED	easy!
VERY SATISFIED	Easy to use and navigate. Thank you
VERY SATISFIED	Great system from a user's perspective as long as it maintains accuracy and integrity to the final count. Thank you.
VERY SATISFIED	This form, simply put, was elegantly straight-forward, informative and very democratic. I appreciate these qualities most about PEC.
VERY SATISFIED	Very easy to vote, thanks
VERY SATISFIED	Thank y'all so much for making this voting a super easy process. Bless y'all!
VERY SATISFIED	Very easy took only a minute to complete.
VERY SATISFIED	Quick and well laid out. I continue to be impressed by PEC's offering and administration.

PEDERNALES ELECTRIC COOPERATIVE
2020 ANNUAL DIRECTOR ELECTION

"Your level of satisfaction with the web voting process:"

Rating:	Comments about this process:
VERY SATISFIED	lower bills
VERY SATISFIED	I enjoyed the video presentations. Thank you to everyone who helped produce them.
VERY SATISFIED	Very good, straight to the point voting ballot system.
VERY SATISFIED	Being able to vote online prompted me to vote for the first time. Thank you for this service!
VERY SATISFIED	Very easy!
VERY SATISFIED	Thanks for this easy process. Very simple and helpful with the necessary information about the candidates. Very nice job.
VERY SATISFIED	It was very easy to vote. Thanks for the reminder email.
VERY SATISFIED	Thank you for all you do!!!
VERY SATISFIED	the ballot process was easy and the attached documentation made the choices very clear.
VERY SATISFIED	Candidate information was very valuable. Online voting was very convenient. Please continue this for the future.
VERY SATISFIED	The employees of PEC are excellent with customer service! They are customers, just like me, and want to make best decisions for coop. Thank you. :)
VERY SATISFIED	This is the way to vote.
VERY SATISFIED	very easy and liked the easy access to bios
VERY SATISFIED	I enjoyed the written and video content by the candidates to help make my voting decision.
VERY SATISFIED	very easy to use
VERY SATISFIED	easy

PEDERNALES ELECTRIC COOPERATIVE
2020 ANNUAL DIRECTOR ELECTION

"Your level of satisfaction with the web voting process:"

Rating:	Comments about this process:
VERY SATISFIED	Very easy, and it was great having the candidate's bios and questionnaire answers easily accessible,
VERY SATISFIED	Easy and efficient
VERY SATISFIED	I think you should mandate e-voting and use the money saved on sending out paper ballots to support the causes you deem important enough to ask me to donate to...
VERY SATISFIED	I kept putting off voting because I'm very busy and I thought it would take forever for me to do the proper research on each candidate. Thank you so much for organizing the information so it was quick and easy!
VERY SATISFIED	i like the videos from the camdodates.
VERY SATISFIED	Very clear instructions. Info furnished regarding the persons running for board members was clear and well presented the short video by the individuals was well done and informative. Very good job all around.
VERY SATISFIED	Noice
VERY SATISFIED	Easy and quick.
VERY SATISFIED	Great process!
VERY SATISFIED	I really liked having info on candidates available that is what made the difference for me I could easily click the link to make an educated decision and vote responsibly. Thank you
VERY SATISFIED	Very easy!!
VERY SATISFIED	Awesome process - very easy and efficient! thanks
VERY SATISFIED	I just dont know who they were recommending.
VERY SATISFIED	Very straightforward and simple process.

PEDERNALES ELECTRIC COOPERATIVE
2020 ANNUAL DIRECTOR ELECTION

"Your level of satisfaction with the web voting process:"

Rating:	Comments about this process:
VERY SATISFIED	Should have an option to view password
VERY SATISFIED	Great! Easy!
VERY SATISFIED	Easy to use and it was good to see their bios along side the ballot.
VERY SATISFIED	none
VERY SATISFIED	i wish all voting could be this easy.
VERY SATISFIED	Easy, convenient to vote from home. Thank you PEC - you're awesome
VERY SATISFIED	easy as pie, thanks
VERY SATISFIED	Necessary information was readily available making this process very quick and easy.
VERY SATISFIED	Very efficient
VERY SATISFIED	The best!
VERY SATISFIED	This was easy. I just wish the candidate's political affiliation had been listed.
VERY SATISFIED	Love the online voting. Super convenient!
VERY SATISFIED	This is a great way to get out the vote.
VERY SATISFIED	I thought I was voting on District 2,3,4. My ballot was District 3 only. Is that correct?
VERY SATISFIED	Nice having all the information in one place and easy to access. Good work.
VERY SATISFIED	Very informative and detailed. I felt like I know the candidates. Easy to vote.
VERY SATISFIED	Really enjoyed the video part. It gives you a more personal feel for the candidates
VERY SATISFIED	Really easy!

PEDERNALES ELECTRIC COOPERATIVE
2020 ANNUAL DIRECTOR ELECTION

"Your level of satisfaction with the web voting process:"

Rating:	Comments about this process:
VERY SATISFIED	Love our co-op keep up the good work. [REDACTED]
VERY SATISFIED	Very well-designed and easy to navigate. Thank you.
VERY SATISFIED	This was very easy and time efficient process. we can look at teh bio of candidates and easy vote. I appreciate teh ease of access and the process of voting.
VERY SATISFIED	Simple
VERY SATISFIED	Very easy
VERY SATISFIED	Streamlined and clear-cut. All voting should be as concise.
VERY SATISFIED	This system works great I find it very easy to do.
VERY SATISFIED	very simple and easy to review candidates and cast ballot.
VERY SATISFIED	Informative and easy, thank you
VERY SATISFIED	Easy and straightforward
VERY SATISFIED	Very easy and convenient.
VERY SATISFIED	Very satisfied
VERY SATISFIED	Simple, ty
VERY SATISFIED	Fast and easy to vote. Thanks
VERY SATISFIED	You guys are amazing and a great example of how to reduce wasted red tape and save time for us all! You are setting a good example for government to follow. Thank you:)
VERY SATISFIED	this was a very easy way to make my vote count
VERY SATISFIED	Great job with bios and background on candidate experience.
VERY SATISFIED	Easy peasy
VERY SATISFIED	Online voting process very easy. Candidate information presented clearly from links on PEC website and from online account are very helpful.

PEDERNALES ELECTRIC COOPERATIVE
2020 ANNUAL DIRECTOR ELECTION

"Your level of satisfaction with the web voting process:"

Rating:	Comments about this process:
VERY SATISFIED	It was easy to be able to see both candidates and hear them speak. Very nice! My only problem was that I liked both candidates so I had to pay close attention to their qualifications and they were both qualified. Tough decision!!
VERY SATISFIED	Very easy and quick. Thank you.
VERY SATISFIED	I liked having the bios mailed so that I could review candidate information directly prior to voting.
VERY SATISFIED	Thank you for making the voting process very easy!
VERY SATISFIED	I like that we had the option to complete online or fill-out a form. I prefer online. This process was quick and easy. Thank you!
VERY SATISFIED	Easy to do.
VERY SATISFIED	Super easy process! Thanks for the opportunity to vote this way.
VERY SATISFIED	very easy
VERY SATISFIED	The process is so easy - there is no excuse for not casting a ballot!
VERY SATISFIED	very easy
VERY SATISFIED	Voting process was quick and easy.
VERY SATISFIED	Works great.
VERY SATISFIED	easy
VERY SATISFIED	The bios plus the video are a fantastic idea to give us a feel for the persons on the ballot and enable a more valid choice.

PEDERNALES ELECTRIC COOPERATIVE
2020 ANNUAL DIRECTOR ELECTION

"Your level of satisfaction with the web voting process:"

Rating:	Comments about this process:
VERY SATISFIED	I love how easy it was to switch back and forth between the candidates, to read their bios and what they had to say so that I could make the best choice possible.
VERY SATISFIED	Very easy with clear instructions. Thank you.
VERY SATISFIED	Straightforward, simple and easy. Thank you.
VERY SATISFIED	Thank you. Easy to follow!
VERY SATISFIED	Excellent on line voting PEC is an outstanding company w/many quality employees Thanks
VERY SATISFIED	Great process!
VERY SATISFIED	Worked Great!
VERY SATISFIED	Easy
VERY SATISFIED	Very easy. Thank you
VERY SATISFIED	Very easy to do, thanks for setting this up. I waited until the last minute and got it done. Yay!
VERY SATISFIED	It was very simple.
VERY SATISFIED	A more expansive resume and background link on candidates would be an improvement. So long as all members are given the opportunity to cast their ballot, the count is accurate and the outcome reflects voters choice, this is a most formidable alternative to in-person or mail-in voting.
VERY SATISFIED	I feel confident with this process. Easy to use too.
VERY SATISFIED	So much better than mail in. Thank you.
VERY SATISFIED	The process was easy. I like that the candidate bios and videos were easily accessed.

PEDERNALES ELECTRIC COOPERATIVE
2020 ANNUAL DIRECTOR ELECTION

"Your level of satisfaction with the web voting process:"

Rating:	Comments about this process:
VERY SATISFIED	I'm visually impaired so I hope I completed it accurately...thank you
VERY SATISFIED	Easy to do. Very clear instructions
VERY SATISFIED	Easy process and good information on candidates. Wish there was more than one candidate in my district.
VERY SATISFIED	Easy and intuitive.
VERY SATISFIED	Easy to use.
VERY SATISFIED	Very easy
VERY SATISFIED	Smooth. Easy voting process
VERY SATISFIED	Thank you!
VERY SATISFIED	Thank you for online voting and involvement. Mail gets wrapped up with all the junk mail I hate to say.
VERY SATISFIED	I had to set up SmartHub. Once I did, everything much easier. Easy to vote after setting up. I had to call and a very nice lady, named Mary was very helpful.
VERY SATISFIED	Thank you for sending out both mail and reminder email with the ID and password information.
VERY SATISFIED	It could not be more simple. Thanks for making online voting possible.
VERY SATISFIED	very easy to do it
VERY SATISFIED	Easy.
VERY SATISFIED	This was nice and user friendly. Thank you PEC.

PEDERNALES ELECTRIC COOPERATIVE
2020 ANNUAL DIRECTOR ELECTION

"Your level of satisfaction with the web voting process:"

Rating:	Comments about this process:
VERY SATISFIED	Thank you for the opportunity to participate in selecting our Board of Directors, and for that rare time of supporting our other organizations that need help throughout the year. The voting process was speedy, simple to follow with directions that made sense, and the confirmation is already in my inbox. Thank you!
VERY SATISFIED	Pedernales Electric Cooperative makes everything easier, always, so I can only cheer the good work! Go Emily, go!!
VERY SATISFIED	Best Convenient way to VOTE. thanks
VERY SATISFIED	I'm appreciative of being able to have multiple options to vote. The web voting process saved time and money. I look forward to continuing to be a Member of the Cooperative. Thank you for keeping the lights on and being available 24/7 for power outages and during the COVID-19 Pandemic, be safe out there! Member of PEC, [REDACTED]
VERY SATISFIED	Easy
VERY SATISFIED	PEC is a Great company and i am very satisfied in the service i have been getting for the last 20 years, so please just keep it simple, and most all... PROTECT OUR GRID from UAP of any kind as it is coming without fail and then it will be too late, so please do this no matter the cost as it will be a death sentence if this happens and then money will not matter.
VERY SATISFIED	If there is only one candidate, why bother voting at all?
VERY SATISFIED	easy to use, glad I was able to submit a ballot online quickly
VERY SATISFIED	Easy process

PEDERNALES ELECTRIC COOPERATIVE
2020 ANNUAL DIRECTOR ELECTION

"Your level of satisfaction with the web voting process:"

Rating:	Comments about this process:
VERY SATISFIED	Very easy process
VERY SATISFIED	Pretty simple. Is she the only person running for this position?
VERY SATISFIED	Thank you for sending email reminders to vote.
VERY SATISFIED	Easy and fast.
VERY SATISFIED	I like that the ballot was customized for my district.
VERY SATISFIED	Very easy to read bio and vote.
VERY SATISFIED	I think this is a great way to encourage participation, as well as have voting done safely and conveniently...Thank you!
VERY SATISFIED	VERY EASY PROCESS
VERY SATISFIED	It is very easy to use.
VERY SATISFIED	This was very easy. I also liked having access to candidate information so I could be an unformed voter!
VERY SATISFIED	Easy
VERY SATISFIED	very easy, thank you!
VERY SATISFIED	Very easy to use! Thank you for setting up this clear, user-friendly process for us!
VERY SATISFIED	Love it!
VERY SATISFIED	very easy!
VERY SATISFIED	Very easy. I appreciate the buttons showing up upon login.
VERY SATISFIED	I very much appreciated having the background information on all the candidates so that I can make an informed decision.
VERY SATISFIED	Super easy. I loved it! Thank you.
VERY SATISFIED	Easy to understand and follow.Thanks

PEDERNALES ELECTRIC COOPERATIVE
2020 ANNUAL DIRECTOR ELECTION

"Your level of satisfaction with the web voting process:"

Rating:	Comments about this process:
VERY SATISFIED	It was great to have the candidate's bio easily accessible from the ballot. Even though it was uncontested, this is invaluable to assist in ensuring we're making the best decision each time. Thank you!
VERY SATISFIED	Very easy to participate.
VERY SATISFIED	What an easy process! Why can't all elections be handled this way! ;)
VERY SATISFIED	easy peazy
VERY SATISFIED	Great job by providing information and voting process! Thank you
VERY SATISFIED	Super easy!
VERY SATISFIED	Very simple and easy instructions!
VERY SATISFIED	Wish the Feds would use online voting. Thanks
VERY SATISFIED	the on-line voting procedure is very easy , with completion of voting quick.
VERY SATISFIED	easy
VERY SATISFIED	Made it very easy to vote. I like it.
VERY SATISFIED	Great Job, this process was very easy to follow and I appreciate the BIO link.
VERY SATISFIED	Thank you, very convenient
VERY SATISFIED	worked well
VERY SATISFIED	Easy
VERY SATISFIED	very easy either online or by paper. thanks
VERY SATISFIED	Super easy! Great process. Worked very well!
VERY SATISFIED	Very intuitive to vote electronically this way. Thank you.

**PEDERNALES ELECTRIC COOPERATIVE
2020 ANNUAL DIRECTOR ELECTION**

"Your level of satisfaction with the web voting process:"

Rating:	Comments about this process:
VERY SATISFIED	Super easy process
VERY SATISFIED	Excellent
VERY SATISFIED	This was a simple process and easy to complete.
VERY SATISFIED	It was a simple and easy process.
VERY SATISFIED	Best voting option ever!
VERY SATISFIED	Easy; Safe (during Covid-19)
VERY SATISFIED	Couldn't be any easier! Thanks!
VERY SATISFIED	Very easy.
VERY SATISFIED	Simple
VERY SATISFIED	I enjoyed the process and liked to be able to submit it online.
VERY SATISFIED	I liked learning about who I was voting for, and also being able to donate money to a charitable foundation with my monthly bill.
VERY SATISFIED	Easy process
VERY SATISFIED	easy
VERY SATISFIED	Easy to do and I appreciate the candidate materials.
VERY SATISFIED	Super easy!
VERY SATISFIED	Why can't the federal government figure this one out?!?!?
VERY SATISFIED	I thought the voting process was very easy.
VERY SATISFIED	The link made it super simple!
VERY SATISFIED	Very much enjoyed the eaves of the entire voting process from the very detailed email to voting itself. I appreciate the time put before to ensure us members understand the voting process and are able to make the vote online.

PEDERNALES ELECTRIC COOPERATIVE
2020 ANNUAL DIRECTOR ELECTION

"Your level of satisfaction with the web voting process:"

Rating:	Comments about this process:
VERY SATISFIED	Easy and convenient. Save postage. [REDACTED]
VERY SATISFIED	Very easy and quick voting process, thank you
VERY SATISFIED	No comment
VERY SATISFIED	Easy and very convenient during this time of COVID 19.
VERY SATISFIED	Very easy and convenient!! Thank You!!
VERY SATISFIED	Excellent instruction, user friendly setup of each page. Great Job!!!!
VERY SATISFIED	Excellent and easy!
VERY SATISFIED	Quick and easy. Instructions were clear and easy to follow.
VERY SATISFIED	It was easy and efficient
VERY SATISFIED	Easy, quick & simple. And very happy w/ Pataki's record @ PEC.
VERY SATISFIED	Simple. Thank you.
VERY SATISFIED	Excellent process, thank you
VERY SATISFIED	VERY CLEAR. EASY TO CAST BALLOT. APPRECIATE ALL YOU DO FOR US OWNERS
VERY SATISFIED	Much easier.
VERY SATISFIED	Very easy to understand.
VERY SATISFIED	so easy & thank you!
VERY SATISFIED	Love the online voting process! Quick and very Easy.
VERY SATISFIED	This was great and more in line with my expectations of how to vote for Board of Director positions. Thank you.
VERY SATISFIED	very easy

PEDERNALES ELECTRIC COOPERATIVE
2020 ANNUAL DIRECTOR ELECTION

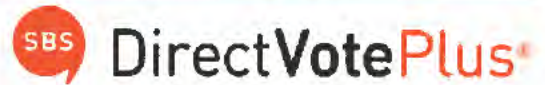
"Your level of satisfaction with the web voting process:"

Rating:	Comments about this process:
VERY SATISFIED	The process was extremely easy and customized specifically for me.
VERY SATISFIED	Easy and very user friendly. Thank you.
VERY SATISFIED	I am very happy with the easily accessible detailed biographical information about the candidates.
VERY SATISFIED	Thanks for the bio. Helpful...and even more so were there additional candidates.
VERY SATISFIED	Very quick and easy, thank you!
VERY SATISFIED	I like this voting process a lot even though [REDACTED] claims systems like this are ripe for fraud. I'm guessing that's not the case though.....
VERY SATISFIED	State of the art! Congratulations!!!
VERY SATISFIED	quick and easy!
VERY SATISFIED	Thanks for making easy.
VERY SATISFIED	Easy and convenient for very busy PEC customers.
VERY SATISFIED	Easy to use
VERY SATISFIED	Cool and easy!
VERY SATISFIED	Thank you for providing this service. So easy to vote online!
VERY SATISFIED	Very easy and convenient.
VERY SATISFIED	Easy to understand bio and to vote
VERY SATISFIED	Quite smooth!
VERY SATISFIED	Very easy and a good way to get my vote out
VERY SATISFIED	Super quick and easy!
VERY SATISFIED	Easy to use and quick.

PEDERNALES ELECTRIC COOPERATIVE
2020 ANNUAL DIRECTOR ELECTION

"Your level of satisfaction with the web voting process:"

Rating:	Comments about this process:
VERY SATISFIED	Very easy and convenient. Thank you!
VERY SATISFIED	Easy with appropriate links and return to Ballot.
VERY SATISFIED	The information about the candidate was thorough and helpful.
VERY SATISFIED	Very simple.
VERY SATISFIED	More cost effective to vote electronically
VERY SATISFIED	easy amd simple in the privacy of you home
VERY SATISFIED	Keep up the good work guys and providing us members with some of the best rates in all of the USA
VERY SATISFIED	This is simple and saves postage! Thank you!
VERY SATISFIED	Very easy to cast my vote, thanks!
VERY SATISFIED	Makes easy to participate.
VERY SATISFIED	Nice and easy!
VERY SATISFIED	Thank you.
VERY SATISFIED	User friendly, easy to process.
VERY SATISFIED	Easy process
VERY SATISFIED	Good system - user friendly!
VERY SATISFIED	Very easy and straight forward. Thank You
VERY SATISFIED	Simple, understandable. [REDACTED]
VERY SATISFIED	Why were we asked for vote early with only 1 candidate on the ballot?
VERY SATISFIED	Good process. Thank you
VERY SATISFIED	Quick and easy!
VERY SATISFIED	Simple and easy. Great the candidate bios are also on the ballot!
VERY SATISFIED	Simple and straight forward process.



PEDERNALES ELECTRIC COOPERATIVE
2020 ANNUAL DIRECTOR ELECTION

"Your level of satisfaction with the web voting process:"

Rating:	Comments about this process:
VERY SATISFIED	Very well presented
VERY SATISFIED	Awesome!
VERY SATISFIED	Very easy and fast.
VERY SATISFIED	It is amazing
VERY SATISFIED	no issues using the website
VERY SATISFIED	Voting was very easy.
VERY SATISFIED	This online voting is very efficient and easy. Thank you
VERY SATISFIED	Easy to use
VERY SATISFIED	EASY TO VOTE THANKS
VERY SATISFIED	Very easy to negotiate, nicely done.
VERY SATISFIED	Excellent job in putting this ballot together. Keep up the good work that we all expect and have seen over the years at PEC.
VERY SATISFIED	[REDACTED] quick & easy
VERY SATISFIED	Great insight!
VERY SATISFIED	quick and easy
VERY SATISFIED	Great company and great service
VERY SATISFIED	Easiest Election I voted on
VERY SATISFIED	NICE AND EASY TO DO
VERY SATISFIED	Informative and easy to use.
VERY SATISFIED	Very easy!

PEDERNALES ELECTRIC COOPERATIVE
2020 ANNUAL DIRECTOR ELECTION

"Your level of satisfaction with the web voting process:"

Rating:	Comments about this process:
VERY SATISFIED	Very well done! Thank you!
	Please Share your voting techniques with all governmental agencies local state and national!!!
	Great job!
VERY SATISFIED	Clear, easy and straight forward.
VERY SATISFIED	Very easy process. Having the bio and a speech/talk from each candidate was very helpful. Thanks.
VERY SATISFIED	Bid time saver, as I already took some time to read their "resume" before hand.
VERY SATISFIED	easy to use
VERY SATISFIED	easy and concise
VERY SATISFIED	Was great listening to the person's running for this position.
VERY SATISFIED	I really appreciate the bio's of each candidate as otherwise as I feel more informed and able to make a a better selection.
VERY SATISFIED	very easy and direct.
VERY SATISFIED	Single Mother of 4! Help a mother out!!
VERY SATISFIED	Casting a ballot on the website is a lot easier than filling one out and having to mail it back. I'm happy that you have given your members an opportunity to vote quickly and easily. Thank you, [REDACTED]
VERY SATISFIED	you have made this very easy for us. thanks!
VERY SATISFIED	Thanks for making this so easy!

PEDERNALES ELECTRIC COOPERATIVE
2020 ANNUAL DIRECTOR ELECTION

"Your level of satisfaction with the web voting process:"

Rating:	Comments about this process:
VERY SATISFIED	Not sure why there is a vote when there's only 1 person to choose from
VERY SATISFIED	Very easy and fast.
VERY SATISFIED	It was very easy to vote; furthermore, I was able to Read the Bio about Emily P.
VERY SATISFIED	Quick and painless, thanks
VERY SATISFIED	Kudos! So easy and more convenient than mail in ballots. Thank you.
VERY SATISFIED	easy as pie
VERY SATISFIED	Simple, fast, and adequately informative, thank you.
VERY SATISFIED	Easiest way to vote, ever.
VERY SATISFIED	Went off of the information in the mailed ballot to log in, and then followed the instructions from there. This process was about as painless as it gets. Thank you for a smooth, easy, voting process.
VERY SATISFIED	I was avoiding the task because I thought it would be difficult and I knew nothing about the candidate/s. I love the Bio next to the candidate, the instructions were very clear, and the process was very easy. Thank you.
VERY SATISFIED	Easy to navigate
VERY SATISFIED	Very easy. Thanks.
VERY SATISFIED	N/A
VERY SATISFIED	Well done. Easy to use.
VERY SATISFIED	Loving online voting. Saving paper and making it easier for ballot counting.
VERY SATISFIED	Very user friendly.

PEDERNALES ELECTRIC COOPERATIVE
2020 ANNUAL DIRECTOR ELECTION

"Your level of satisfaction with the web voting process:"

Rating:	Comments about this process:
VERY SATISFIED	N/A
VERY SATISFIED	Simple and easy! Especially with an unopposed candidate :)
VERY SATISFIED	The bios were well done. Clear, easy process to vote.
VERY SATISFIED	Very good process, nice and easy. Very informational to have the bios there.
VERY SATISFIED	I wish every election would feature a standardize bio/video information and on online ballot - this makes it easy to participate in the democratic process, while making an informed decision. Thank you for providing this process.
VERY SATISFIED	So easy! Thank you
VERY SATISFIED	Simple
VERY SATISFIED	Thanks for the easy voting solution!
VERY SATISFIED	Couldn't be any easier.
VERY SATISFIED	Nice website, easy to use
VERY SATISFIED	Very easy to vote.
VERY SATISFIED	Quick, easy, well organized links for each candidate
VERY SATISFIED	Easy to use. Convenient.
VERY SATISFIED	VERY EASY. THANKS.
VERY SATISFIED	I like how each candidate was given a page to present there platform and also a video, overall this was a very relaxed and easy voting process
VERY SATISFIED	Very easy and safe voting process
VERY SATISFIED	The clear instructions on how to vote and the videos provided have enabled me to finish my vote. Thank you!

PEDERNALES ELECTRIC COOPERATIVE
2020 ANNUAL DIRECTOR ELECTION

"Your level of satisfaction with the web voting process:"

Rating:	Comments about this process:
VERY SATISFIED	info on candidates was easy to access. directions for voting provided via email. very easy process overall!
VERY SATISFIED	Very pleased at the simplicity and informative nature prior to asking for a vote. Wish all elections could be as straight forward. Good leadership produced this.
VERY SATISFIED	easy to send my vote.
VERY SATISFIED	SUPER EASY
VERY SATISFIED	Nice Job PEC. From email to this website, things worked well. I liked the bio version where i was able to read their info and make a decision based on that. Probably good feedback to the candidates. Its all about the bio.
VERY SATISFIED	You made this very easy with the bios on all the candidates and the website vote button.
VERY SATISFIED	VERY EASY
VERY SATISFIED	Easier than expected. Thanks.
VERY SATISFIED	Much easier and convenient process
VERY SATISFIED	Really liked the candidate videos and questionnaire.
VERY SATISFIED	Very smooth and easy.
VERY SATISFIED	Great business process.
VERY SATISFIED	I appreciate the live recording of what each candidate stood for, really helped me decide who to choose & it was a good synopsis in a concise time, which I don't have much of with a full family.
VERY SATISFIED	Very easy to use website with pertinent information.
VERY SATISFIED	Very well done. Thanks.

PEDERNALES ELECTRIC COOPERATIVE
2020 ANNUAL DIRECTOR ELECTION

"Your level of satisfaction with the web voting process:"

Rating:	Comments about this process:
VERY SATISFIED	pretty easy - so easy it could be on the app (which would be appreciated, thanks)
VERY SATISFIED	Gave me all the information I needed to make a decision and was easy to use.
VERY SATISFIED	Hoping that PEC will continue using this method of voting. This way no one should have a reason not to vote. Kudos PEC!
VERY SATISFIED	Easy, Fast, convenience
VERY SATISFIED	You should print the district a house on the monthly statement. I had to call the 888 # to find out my district.
VERY SATISFIED	So much easier than voting by mail!
VERY SATISFIED	Concise, and informative. Great Job!!
VERY SATISFIED	very user friendly
	Thanks!!!
VERY SATISFIED	easy
VERY SATISFIED	So easy! I wish all elections were held this way.
VERY SATISFIED	It was very easy to cast my vote online. Thanks PEC.
VERY SATISFIED	Very simple and I like that you include a link to the candidate's bio.
VERY SATISFIED	Quick, easy to navigate and learn, thorough. Everything I could ask for.
VERY SATISFIED	Very easy system
VERY SATISFIED	good
VERY SATISFIED	Having just one person to vote for isn't much of a vote.
VERY SATISFIED	It was easier than I thought, thank you!

PEDERNALES ELECTRIC COOPERATIVE
2020 ANNUAL DIRECTOR ELECTION

"Your level of satisfaction with the web voting process:"

Rating:	Comments about this process:
VERY SATISFIED	easy peasy
VERY SATISFIED	Very easy process..thanks
VERY SATISFIED	Easy and quick to use. Thank you!
VERY SATISFIED	Its easier than I thought
VERY SATISFIED	Simple and easy!
VERY SATISFIED	It was very easy to do.
VERY SATISFIED	This was very easy. It makes it much more likely for me to participate in something that is not frustrating to access.
VERY SATISFIED	Although there was only one (1) candidate to vote for, the online voting process is an option all elections should have.
VERY SATISFIED	Quick and easy
VERY SATISFIED	The process is very straightforward and easy to use. I particularly like that you provided biographical information on the candidate - very helpful.
VERY SATISFIED	Information well presented and excellent detail.
	Thank you!
VERY SATISFIED	Thank you for the opportunity to participate!
VERY SATISFIED	painless.
VERY SATISFIED	Directions on how to vote were easy to use.
VERY SATISFIED	It was very easy and hopefully will get more people to vote.
VERY SATISFIED	Easy, informative, and straight-forward.
VERY SATISFIED	Quick and easy to do! Thank you for this option.
VERY SATISFIED	Thank you for making this process easier during this stressful times.

PEDERNALES ELECTRIC COOPERATIVE
2020 ANNUAL DIRECTOR ELECTION

"Your level of satisfaction with the web voting process:"

Rating:	Comments about this process:
VERY SATISFIED	Quick and easy
VERY SATISFIED	Thanks for this feature! Thank you for providing links to the documents on what the candidate stands for as well as the information on the power of change program.
VERY SATISFIED	Very simple.
VERY SATISFIED	Very simple and fast as well as knowledgeable.
VERY SATISFIED	Easy
VERY SATISFIED	It's easy and convenient I really like it! Thanks [REDACTED]
VERY SATISFIED	Very very easy
VERY SATISFIED	Very easy to navigate.
VERY SATISFIED	The online format made it quick and easy to do, along with the easily obtainable info regarding the candidate.
VERY SATISFIED	I might have NOT voted BUT for this electronic ballot.
VERY SATISFIED	very easy to vote
VERY SATISFIED	super easy
VERY SATISFIED	Easy, peasy, quick as a sneezy.
VERY SATISFIED	This process made it very easy to vote. Thank you PEC!
VERY SATISFIED	Very easy
VERY SATISFIED	I really loved the fact that, I could log into my online PEC account and cast my ballot :-)
VERY SATISFIED	Awesome voting process.
VERY SATISFIED	Simple and easy for the most basic user.

PEDERNALES ELECTRIC COOPERATIVE
2020 ANNUAL DIRECTOR ELECTION

"Your level of satisfaction with the web voting process:"

Rating:	Comments about this process:
VERY SATISFIED	Sure made it easier and I m sure respecting privacy and safe distancing guidelines Appreciate your great service I moved here from NM a year ago and have you all very helpful from the day I set up my service in Feb 2019. Thank You
VERY SATISFIED	Very efficient to cast my ballot online. website is laid out well and overall a great experience.
VERY SATISFIED	Easy to use online voting system
VERY SATISFIED	There were only two boxes to check, so about as simple as it gets. Was nice to have a link that didn't make me hassle with signing in.
VERY SATISFIED	Easy and Fast!
VERY SATISFIED	good communication on getting this information out and avenues to vote
VERY SATISFIED	The process is very easy and straight forward.
VERY SATISFIED	With this great voting technology, and Emily Pataki as a candidate, it is truly a good time to be alive.
VERY SATISFIED	The process was very easy and user friendly.
VERY SATISFIED	EASY!
VERY SATISFIED	Well done!
VERY SATISFIED	Easy and efficient!
VERY SATISFIED	Very easy process. Thank you!
VERY SATISFIED	User friendly
VERY SATISFIED	Very simple to use.
VERY SATISFIED	Very easy! I hope we get to vote like this in November.
VERY SATISFIED	Very easy process!

PEDERNALES ELECTRIC COOPERATIVE
2020 ANNUAL DIRECTOR ELECTION

"Your level of satisfaction with the web voting process:"

Rating:	Comments about this process:
VERY SATISFIED	AMAZING! It gave me options and v detailed. Mrs. Emily seems like she has it on lock for CP so great for her! Love seeing a woman handle her business. Mrs. Emily seems like she is a great person and is for every human. Her profile looks like she cares. I'm going to stay up to date with her moves & support. I would love to see her work w/black business women or do for the black community in cedar park and surrounding areas. In the mean time thanks PEC I think y'all handle things very well!!
VERY SATISFIED	No comments
VERY SATISFIED	No problems.
VERY SATISFIED	Efficient
VERY SATISFIED	Making it easier to vote is always a plus.
VERY SATISFIED	easy and straight-foward
VERY SATISFIED	Very quick and easy to login!
VERY SATISFIED	impressed!
VERY SATISFIED	Clear instructions and easy to understand
VERY SATISFIED	Again very satisfied!!
VERY SATISFIED	Very easy, well-organized, easy to find the needed information. Thank you.
VERY SATISFIED	I love to be part of the PEC Family on my community great service
VERY SATISFIED	Very straightforward and easy to understand
VERY SATISFIED	Very easy

PEDERNALES ELECTRIC COOPERATIVE
2020 ANNUAL DIRECTOR ELECTION

"Your level of satisfaction with the web voting process:"

Rating:	Comments about this process:
VERY SATISFIED	Easy to navigate. First time to have electric company that is based on member's owned and democratically voting. Glad to have a voice
VERY SATISFIED	The instructions were very clear and straight forward which allowed for a very easy voting process.
VERY SATISFIED	Thanks it was easy and convenience
VERY SATISFIED	I appreciate being able to have a say. Especially in such a convenient way. Good work everyone. Thank you
VERY SATISFIED	The site was very simple and user friendly. Thank You!
VERY SATISFIED	Simply done
VERY SATISFIED	Very clear and easy. If I can do it, anyone can. The only item that would make it clearer is for the online vote to mimic the paper ballot where it says "Vote for 1" instead of the "Select 1" online.
VERY SATISFIED	Very simple, easy to follow directions. Great accessibility to candidate information and ballot content. Excellent experience!
VERY SATISFIED	I think the videos, the answers to a set of questions and then the candidates' bios gave good information. I would have liked to asked a few questions especially regarding their views on 5G systems. Is there any way to get that information. Thank you.
VERY SATISFIED	It was extremely helpful to have links to the candidate information in the e-mail. This process is quick and easy by using the link provided. Thank you for providing online voting.

PEDERNALES ELECTRIC COOPERATIVE
2020 ANNUAL DIRECTOR ELECTION

"Your level of satisfaction with the web voting process:"

Rating:	Comments about this process:
VERY SATISFIED	On the option to voluntarily participate in the Power for Change program, as I'm already participating, I didn't check the box. Would have been clearer if choices were Yes, No, and Already Participate.
VERY SATISFIED	Very easy and convenient!!
VERY SATISFIED	Easy & great way to vote, I hope all votes are counted legitimately and carefully. Thank you.
VERY SATISFIED	I used the seamless link in the email you sent. Very easy. I appreciated the links to the candidates bios.
VERY SATISFIED	Very well done and easy to understand. The bios and candidate briefings were excellent and helpful in choosing the candidate of my choice.
VERY SATISFIED	Very Easy with everything right there, especially the bios. Very good.
VERY SATISFIED	We are a bit confused as we received an election ID and password in the mail and were not required to use them.
VERY SATISFIED	Easy process
VERY SATISFIED	Quick and easy.
VERY SATISFIED	I've had a kidney transplant so I'm immune suppressed. This is perfect and fast for me.
VERY SATISFIED	Simple, clean and efficient. Took me less than 1 minute to cast my vote!
VERY SATISFIED	Great experience
VERY SATISFIED	The goal should be to do all voting online or via phone to save postage and mail in processing expenses.

PEDERNALES ELECTRIC COOPERATIVE
2020 ANNUAL DIRECTOR ELECTION

"Your level of satisfaction with the web voting process:"

Rating:	Comments about this process:
VERY SATISFIED	Appreciate the ease of the process and the links for the candidate's bio's
VERY SATISFIED	This is the way we should do all voting in the USA! Thanks so much.
VERY SATISFIED	Easy!
VERY SATISFIED	Easy
VERY SATISFIED	This was a very easy system to use.
VERY SATISFIED	Easy and convenient. Thank you
VERY SATISFIED	Very easy process!
VERY SATISFIED	We already participate in the rounding up of our monthly bill! This is a good initiative.
VERY SATISFIED	Very clear and simple.
VERY SATISFIED	The video shorts and bios were very helpful and much appreciated.
VERY SATISFIED	Very easy process
VERY SATISFIED	Nicely done! Thanks.
VERY SATISFIED	This is the way voting should be done and it's very easy. Thank you
VERY SATISFIED	Very easy to vote. Also appreciated the information about each candidate and their picture.
VERY SATISFIED	Worked great. Easy and convenient.
VERY SATISFIED	very easy
VERY SATISFIED	Very quick and easy.

PEDERNALES ELECTRIC COOPERATIVE
2020 ANNUAL DIRECTOR ELECTION

"Your level of satisfaction with the web voting process:"

Rating:	Comments about this process:
VERY SATISFIED	I enjoyed meeting and hearing the candidates via video. It gave me an excellent opportunity to go back and for to compare candidate's platform. Well done!
VERY SATISFIED	Providing candidates' work back round and their education, makes thing easy to decide.
VERY SATISFIED	Very easy to navigate, read the bios, and vote.
VERY SATISFIED	I'm glad PEC isn't into voter suppression and believes you can make it easy to participate and successfully run an election with this very simple tool.
VERY SATISFIED	Simple, quick & easy - well done!
VERY SATISFIED	I like that the information on each candidate is easily visible along with potential conflicts of interest.
VERY SATISFIED	This is an excellent online voting system which could serve as a model for most elections.
VERY SATISFIED	I love that the bios are included on the ballot. Thank you!
VERY SATISFIED	Really hoping for PEC Broadband and high speed Internet. Should be federal money available to do this through the Dept of Agriculture.
VERY SATISFIED	So easy and super fast.
VERY SATISFIED	Easy to use
VERY SATISFIED	Best voting experience I have had in a long time. Very clear. Loved having the bios.
VERY SATISFIED	Great way to vote - loved that I could review each candidates bio. Thanks for being such a great community company. We already do the power of change, so didn't click on that again.

PEDERNALES ELECTRIC COOPERATIVE
2020 ANNUAL DIRECTOR ELECTION

"Your level of satisfaction with the web voting process:"

Rating:	Comments about this process:
VERY SATISFIED	Very easy to follow.
VERY SATISFIED	Quick and easy to vote. Very progressive I think.
VERY SATISFIED	Having the link made it very easy and fast.
VERY SATISFIED	Fast and easy.
VERY SATISFIED	Easy.
VERY SATISFIED	The videos were very helpful in getting to know the candidates.
VERY SATISFIED	Very simple process, which is great !!!!
VERY SATISFIED	Super easy and fast!
VERY SATISFIED	Quick and efficient. Also saves postage costs.
VERY SATISFIED	Very Easy.
VERY SATISFIED	Easy, love voting by mail or online!
VERY SATISFIED	When is PEC going to offer home solar energy incentives?!! I'd switch to Austin Energy in a minute if I could because it does offer those solar incentives.
VERY SATISFIED	Very well setup, I read and listened to all the candidates before making my decision. I wish all ballots were handled this way. Thank you.
VERY SATISFIED	The unique link without login is fantastic. Wonder if it's super secure. But sure made it easy.
VERY SATISFIED	The way it should be, simple and easy! Thank you!
VERY SATISFIED	Great system - very easy
VERY SATISFIED	Very easy to vote! ... Glad to support a fellow Vietnam Veteran! ...
VERY SATISFIED	Very easy!
VERY SATISFIED	So easy! Thank you!

PEDERNALES ELECTRIC COOPERATIVE
2020 ANNUAL DIRECTOR ELECTION

"Your level of satisfaction with the web voting process:"

Rating:	Comments about this process:
VERY SATISFIED	Thanks for making it easy
VERY SATISFIED	Easy to understand and complete!
VERY SATISFIED	Easy process.
VERY SATISFIED	It's easy having to do it online especially at this time.
VERY SATISFIED	Easy and informative. I like having this option with the bios on video and easily accessible online.
VERY SATISFIED	Easy Peasy!
VERY SATISFIED	SUPER EASY
VERY SATISFIED	Like the ability to access ballot from SmartHub
VERY SATISFIED	very simple to navigate, all procedures explained.
VERY SATISFIED	This was nice and easy. Thanks!
VERY SATISFIED	Very good way to vote. Like having the bios and questionnaires online in same link as voting ballot.
VERY SATISFIED	Great idea
VERY SATISFIED	Easy, quick, and informative ... it's a real plus that the candidate bios are linked in.
VERY SATISFIED	We read the candidate bios in the materials mailed to us and do appreciate the opportunity to view them online if needed.
VERY SATISFIED	I was able to easily read about the candidates and then make my decision.
VERY SATISFIED	This is a great way to complete this process and to view the candidates bio.....kh
VERY SATISFIED	thank you for providing the bios and super easy to vote format
VERY SATISFIED	Great option. Good information. Thank you.

PEDERNALES ELECTRIC COOPERATIVE
2020 ANNUAL DIRECTOR ELECTION

"Your level of satisfaction with the web voting process:"

Rating:	Comments about this process:
VERY SATISFIED	This was an extremely easy and quick way to vote because the website was easy to navigate.
VERY SATISFIED	I liked it. It was easy to understand and easy to navigate. I hope you keep it.
VERY SATISFIED	Quick, easy - Great!
VERY SATISFIED	Good job at providing an easy way to vote Thank you
VERY SATISFIED	I don't know why I waiting so long. Very simple.
VERY SATISFIED	GREAT
VERY SATISFIED	Excellent way to vote. We should be able to vote Trump out of office electronically.
VERY SATISFIED	Easy... wish all voting was like this!!!
VERY SATISFIED	Easy
VERY SATISFIED	Easy...even easier if PEC provide broadband :-)
VERY SATISFIED	Easy breezy. Thanks!
VERY SATISFIED	Simple and easy
VERY SATISFIED	Good idea! Like to participate and can like this!! Thank you!!!
VERY SATISFIED	Being able to hear the candidates for myself along with reading their biographies was extremely helpful.
VERY SATISFIED	Very concise and clear. not a lot of clutter and so the pages loaded very quickly.
VERY SATISFIED	Very easy - like it
VERY SATISFIED	Very fast and easy. Thank you
VERY SATISFIED	Very fast and easy. Like the bio information.
VERY SATISFIED	Easy to navigate and vote. Thanks!

PEDERNALES ELECTRIC COOPERATIVE
2020 ANNUAL DIRECTOR ELECTION

"Your level of satisfaction with the web voting process:"

Rating:	Comments about this process:
VERY SATISFIED	Pretty easy. Thank you!
VERY SATISFIED	Very Easy
VERY SATISFIED	This voting is great for me!
VERY SATISFIED	Easy and quick.
VERY SATISFIED	Easy, quick, great!
VERY SATISFIED	Thank you for making this process easy with the individual link to get to the voting ballot and also the very straightforward and easy to ready ballot. Finally a vote without legal jargon to confuse the average customer!!!!
VERY SATISFIED	Very well thought out.
VERY SATISFIED	Wish we could vote like this in the general election in November!
VERY SATISFIED	This was an excellent experience. Everything we needed on each candidate was readily at hand. Great job PEC!!!
VERY SATISFIED	Very easy.
VERY SATISFIED	The majority of the candidates seemed to be very good. Their desire to serve is greatly appreciated. Thank you to all who serve and work at/for PEC.
VERY SATISFIED	This was very easy and I appreciate the opportunity to vote online or by mail.
VERY SATISFIED	Thanks for making it easy.
VERY SATISFIED	Very easy and efficient. Wish all elections were this easy. Thank you
VERY SATISFIED	WELL DONE !

PEDERNALES ELECTRIC COOPERATIVE
2020 ANNUAL DIRECTOR ELECTION

"Your level of satisfaction with the web voting process:"

Rating:	Comments about this process:
VERY SATISFIED	All the information I needed to review was available and helpful. I have been signed up for Power to Change for a long time; wasn't sure how to answer. Want to continue.
VERY SATISFIED	Super easy - thank you.
VERY SATISFIED	Voting was clear and easy.
VERY SATISFIED	Thank you for making voting so easy and providing the bio's.
VERY SATISFIED	Thank you! I appreciate this voting method!
VERY SATISFIED	easy peasy
VERY SATISFIED	EASY AND SIMPLE, THANKS FOR SETING IT UP!
VERY SATISFIED	Very Easy - as it should be, now and forever, Amen.
VERY SATISFIED	The bios and videos were very helpful.
VERY SATISFIED	Great way to vote. The website was perfect. Thanks for making it so easy.
VERY SATISFIED	Thank you!
VERY SATISFIED	quick, easy and thank you!
VERY SATISFIED	Saves money from using paper ballots.
VERY SATISFIED	I benefited greatly from the taped candidate statements -- but also the candidate questionnaire in Joe Pool's case. Y'all did a great job!
VERY SATISFIED	YOU PEOPLE HAVE MADE IT SO EASY. THANKS!
VERY SATISFIED	EASY..THANKS
VERY SATISFIED	Real easy to vote
VERY SATISFIED	I appreciated the bio information for each candidate, available with an easy link.
VERY SATISFIED	First time I've used it, and it's awesome! So easy! Thank you!

PEDERNALES ELECTRIC COOPERATIVE
2020 ANNUAL DIRECTOR ELECTION

"Your level of satisfaction with the web voting process:"

Rating:	Comments about this process:
VERY SATISFIED	It is user-friendly and provides information about each candidate, even in the midst of voting if needed.
VERY SATISFIED	great.....as long as there is no way for the votes to be compromised
VERY SATISFIED	I would never support vote by mail for state and national elections. However, this method for board of directors elections is great. My humble opinion.
VERY SATISFIED	Just right
VERY SATISFIED	Easy to do
VERY SATISFIED	Clean, neat, simple. This is the way to do it. Thanks
VERY SATISFIED	easy peasy
VERY SATISFIED	Quick and easy.
VERY SATISFIED	We should use this in the general government elections in the fall!
VERY SATISFIED	The Website info profiles on all the candidates was very well-done and presented an even playing field for comparing the candidates. Well done.
VERY SATISFIED	Excellent and intuitive navigation within the website.
VERY SATISFIED	Easy. Good information on candidates.
VERY SATISFIED	great to have alternatives
VERY SATISFIED	Thank you!!
VERY SATISFIED	Bios and videos are very helpful!
VERY SATISFIED	Very simple to use.

PEDERNALES ELECTRIC COOPERATIVE
2020 ANNUAL DIRECTOR ELECTION

"Your level of satisfaction with the web voting process:"

Rating:	Comments about this process:
VERY SATISFIED	Why can't ALL votes be on the web? This is great. Simple, quick & easy.
VERY SATISFIED	So easy! Great process.
VERY SATISFIED	Very simple and complete. The only downside during this COVID19 virus is the inability to ask some questions of the candidates.
VERY SATISFIED	Very easy -- good job!
VERY SATISFIED	Very easy to use.
VERY SATISFIED	Easy process, thank you!!
VERY SATISFIED	Very simple and being able to quickly move between Bios was great
VERY SATISFIED	Loved having the info about candidates
VERY SATISFIED	easy quick
VERY SATISFIED	Quick informative and easy to navigate.
VERY SATISFIED	Easy peasy
VERY SATISFIED	Not bad--saved a stamp !
VERY SATISFIED	██████████
VERY SATISFIED	Much easier and faster than mail in. And it saves trees!!! Love it!
VERY SATISFIED	Navigation through the ballot, including reviewing candidate questionnaires was intuitive and worked very well. The ballot review screen is clear, as are the controls to return to the ballot to make a change and submit the vote. Well done!
VERY SATISFIED	Easy
VERY SATISFIED	Very easy process. Thanks!

PEDERNALES ELECTRIC COOPERATIVE
2020 ANNUAL DIRECTOR ELECTION

"Your level of satisfaction with the web voting process:"

Rating:	Comments about this process:
VERY SATISFIED	This was super easy
VERY SATISFIED	I really appreciated that the voting form had links to the candidates bios, as well as their reports of potential conflicts of interest. Made voting much easier!
VERY SATISFIED	I hope online voting in every election becomes available for citizens. This was very simple and I had the information I needed to make a decision. thank you
VERY SATISFIED	Quick and easy, with the right amount of information.
VERY SATISFIED	Easy
VERY SATISFIED	Thank you. Super helpful to have the bios readily accessible.
VERY SATISFIED	It was easy, on a day when computers have been torturing me.
VERY SATISFIED	Quick, easy
VERY SATISFIED	very easy.
VERY SATISFIED	Super easy!
VERY SATISFIED	user friendly
VERY SATISFIED	This is a very good way to vote! Our federal, state, and local governments could learn a thing or two!
VERY SATISFIED	I like the bios and ability to flip through them - videos were a nice touch as well.
VERY SATISFIED	I think the board should talk about having a minority board member in the near future.
VERY SATISFIED	Thank you for the bios....they were very helpful!
VERY SATISFIED	It was very easy.
VERY SATISFIED	Well done!
VERY SATISFIED	Thanks for making this easy

PEDERNALES ELECTRIC COOPERATIVE
2020 ANNUAL DIRECTOR ELECTION

"Your level of satisfaction with the web voting process:"

Rating:	Comments about this process:
VERY SATISFIED	Brief video, Conflict of Interest, and Q&A were extremely thoughtful. Thank you! [REDACTED]
VERY SATISFIED	Voting process was very easy!!
VERY SATISFIED	Wish we could vote in all elections this way!
VERY SATISFIED	Thank you for including the bio for each candidate; I've belonged to other co-ops in the past where I was asked to vote without any information about the candidates. I feel like I made an informed decision here.
VERY SATISFIED	This way of voting is very helpful and a great use of technology. I can view the candidate bio and on a recorded video which helps me to make the best decision.
VERY SATISFIED	i really like it .. especially the video and the all the background info for each of the candidates
VERY SATISFIED	Very east and efficient.
VERY SATISFIED	Loved that a bio was included for each candidate that allowed me to see what they propose and what they stand for
VERY SATISFIED	Easy. Clear instructions.
VERY SATISFIED	Thanks for submitting the bio on each candidate. This is very helpful in casting my vote!
VERY SATISFIED	I couldn't log in and vote but the paper ballot where I could scan the QR code was super helpful
VERY SATISFIED	Easy to vote. Bio's and Q and A helped me make an informed choice. Thanks for the inclusion.
VERY SATISFIED	Easy and efficient.

PEDERNALES ELECTRIC COOPERATIVE
2020 ANNUAL DIRECTOR ELECTION

"Your level of satisfaction with the web voting process:"

Rating:	Comments about this process:
VERY SATISFIED	Very easy to submit the vote and I like the way the bios help me understand to cast our vote as a family.
VERY SATISFIED	I liked having the bios and being able to log in and vote quickly at my own leisure.
VERY SATISFIED	Easy to follow the procedure to enter selection option.
VERY SATISFIED	Easy & convenient!
VERY SATISFIED	Very informative and quick
VERY SATISFIED	Super cool way to vote.
VERY SATISFIED	Way to go. Thanks. Easy to understand the context of the vote and easy to vote.
VERY SATISFIED	Very easy process; the instructions were clear and concise. Thank you.
VERY SATISFIED	Glad to participate in this election
VERY SATISFIED	Simple and convenient!
VERY SATISFIED	Special interests and catering to lobbyists isn't the priority of your members/customers.
VERY SATISFIED	Simple interface with good information.
VERY SATISFIED	Very easy to navigate and candidates information readily available. Cheers.
VERY SATISFIED	Informative and straight forward.
VERY SATISFIED	Thanks for providing a simple straight forward voting process that includes candidate information. Well done.
VERY SATISFIED	I appreciate the videos made for each candidate.

PEDERNALES ELECTRIC COOPERATIVE
2020 ANNUAL DIRECTOR ELECTION

"Your level of satisfaction with the web voting process:"

Rating:	Comments about this process:
VERY SATISFIED	Too simple. Like the fact that there were bio's and key points of campaign listed for the candidates.
VERY SATISFIED	Make the Vote button on the home page stand out more
VERY SATISFIED	Thanks for making this so easy!
VERY SATISFIED	no fuss, no muss! I like it!
VERY SATISFIED	Easy to vote and nice candidate profiles.
VERY SATISFIED	Excellent way to vote!
VERY SATISFIED	a well designed website with all of the useful information readily accessible.
VERY SATISFIED	Dont change anything.
VERY SATISFIED	Loved the information provided for each candidate as well as the videos. Makes it so much easier to cast a vote when you have a collective picture of the individuals. Thank you, PEC!
VERY SATISFIED	Easy to participate. All the information is available to study the candidates and then vote.
VERY SATISFIED	Couldn't be easier---thanks!
VERY SATISFIED	Good information, easy to use.
VERY SATISFIED	Simple and thorough process.
VERY SATISFIED	Once I logged in, it was easy to view videos and bios. I appreciate the work that goes into this process. One small hiccup: The "Login via Smarthub: Click here, then click vote now" option went directly to the homepage of pec.coop, not smarthub, but it was just one more click to get there.
VERY SATISFIED	Easy
VERY SATISFIED	Very clear and fast.

PEDERNALES ELECTRIC COOPERATIVE
2020 ANNUAL DIRECTOR ELECTION

"Your level of satisfaction with the web voting process:"

Rating:	Comments about this process:
VERY SATISFIED	AOK was easy and fast
VERY SATISFIED	Simple. Easy to use.
VERY SATISFIED	Very easy to access and use.
VERY SATISFIED	You made this process thorough and concise - easy to read the candidate bios and to cast my ballot.
VERY SATISFIED	Very good, easy election. Like the Bio's with video.
VERY SATISFIED	Good to see there are so many good qualified candidates and we love PEC!
VERY SATISFIED	Easy to vote, very convenient, but I'm only learning about it today June 3rd
VERY SATISFIED	The process was very easy and time saving.
VERY SATISFIED	Easy and Convenient
VERY SATISFIED	Good work team.
VERY SATISFIED	Information about candidates was easy to access and very thorough. The voting process was a breeze! The link provided in the email communication worked easily. Help was provided if needed. This was an A+ experience!
VERY SATISFIED	This is a really great platform and we appreciate the opportunity to vote!
VERY SATISFIED	Thank you for making this clear, easy, efficient--and even offering incentives! Very happy with our service and also your amazing Christmas displays!
VERY SATISFIED	Quick, easy and excellent instructions.
VERY SATISFIED	So quick and easy. Thanks!
VERY SATISFIED	Quick & easy

PEDERNALES ELECTRIC COOPERATIVE
2020 ANNUAL DIRECTOR ELECTION

"Your level of satisfaction with the web voting process:"

Rating:	Comments about this process:
VERY SATISFIED	Nice to know more about the candidates in such a succinct manner.
VERY SATISFIED	THIS is the way voting should be. Thank you, first time voting in a PEC election.
VERY SATISFIED	I liked being able to hear from the candidates in their own words.
VERY SATISFIED	the links to the candidate info was very helpful. Well done PEC!
VERY SATISFIED	Super easy and painless. Hooray
VERY SATISFIED	If I voted by mail, I am not sure how you know who voted to win prizes
VERY SATISFIED	Good information and easy to process
VERY SATISFIED	I appreciate you all having an online voting option. Thanks!
VERY SATISFIED	Simple, to the point, efficient. Well done.
VERY SATISFIED	Very easy! Convenient way to read about the candidates and just as simple to vote. Thank you!
VERY SATISFIED	So easy! Thanks!
VERY SATISFIED	clear and easy
VERY SATISFIED	EASY :)
VERY SATISFIED	This was super easy!
VERY SATISFIED	Easy process. Appreciated the bios too.
VERY SATISFIED	This was great! I could read the bios and questionnaires. Navigating was easy.
VERY SATISFIED	Super easy!
VERY SATISFIED	Easy!

PEDERNALES ELECTRIC COOPERATIVE
2020 ANNUAL DIRECTOR ELECTION

"Your level of satisfaction with the web voting process:"

Rating:	Comments about this process:
VERY SATISFIED	The bios were a major factor in my decision. Some candidates seemed adversarial and some had no relevant experience but a passion to serve which is commendable. I felt my candidate could work collaboratively and has a service mentality as well.
VERY SATISFIED	Very easy to cast my vote.
VERY SATISFIED	Very easy to do. :)
VERY SATISFIED	Very easy.
VERY SATISFIED	QR code made this simple
VERY SATISFIED	Could have used a little more informative candidate bios.
VERY SATISFIED	The voting process was quick and easy. I wish all elections were convenient!
VERY SATISFIED	Thank you for offering online ballot, safe & secure!
VERY SATISFIED	impressed with all fine candidates
VERY SATISFIED	Amazing, I love that it's online and you have bios for each candidate.
VERY SATISFIED	Simple and informative
VERY SATISFIED	PEC. Has always been a fair and professional company. Thank you we are very satisfied.
VERY SATISFIED	Thank you for providing an opportunity to vote online and a good reliable utility.
VERY SATISFIED	love scanning the qr code with my phone! easy!
VERY SATISFIED	Thanks for putting bios/conflict of interest pages!
VERY SATISFIED	Thank you very much????
VERY SATISFIED	Thank You
VERY SATISFIED	This is awesome!

PEDERNALES ELECTRIC COOPERATIVE
2020 ANNUAL DIRECTOR ELECTION

"Your level of satisfaction with the web voting process:"

Rating:	Comments about this process:
VERY SATISFIED	Easiest and most informative voting process I have experienced, great job!
VERY SATISFIED	very simple. Good group of candidates
VERY SATISFIED	Very thorough bio's, and easy to use form. Thank you.
VERY SATISFIED	Thanks for the web voting process!
VERY SATISFIED	First time I loved it, Im opposed to real election mail votes , but this web based may be the way to go ??
VERY SATISFIED	So easy. Thanks!
VERY SATISFIED	easy and quick
VERY SATISFIED	Easy and quick.
VERY SATISFIED	Easy and well laid out web site information.
VERY SATISFIED	this was an easy process for candidate information and voting.
VERY SATISFIED	very easy and understandable for a not so tech literate person. Thank you
VERY SATISFIED	The candidates bios combined with the video presentations were helpful.
VERY SATISFIED	Very easy and direct. Thank you.
VERY SATISFIED	Loved the ease of the personalized link.
VERY SATISFIED	Good level of information on candidates. Online voting makes sense. Too many candidates in one vote. Wish we could vote for multiple candidates or rank them in order.
VERY SATISFIED	easy and quick.
VERY SATISFIED	Easy!
VERY SATISFIED	Quick and easy.
VERY SATISFIED	Super easy voting online

PEDERNALES ELECTRIC COOPERATIVE
2020 ANNUAL DIRECTOR ELECTION

"Your level of satisfaction with the web voting process:"

Rating:	Comments about this process:
VERY SATISFIED	Fast, convenient!
VERY SATISFIED	This is the best way to do the voting in these trying times, but I think it should be the pattern for the future. Very well done.
VERY SATISFIED	Couldn't have been easier.
VERY SATISFIED	I really enjoyed reading about each individual to make my ballot vote. Thank you for the opportunity to take the online voting process, very easy to understand and process.
VERY SATISFIED	Thank you for the second reminder! It was helpful!
VERY SATISFIED	Time to eliminate the extraneous and wasteful paper ballots
VERY SATISFIED	This is a great way to handle the voting process for this election. I like it!
VERY SATISFIED	i hope more people can vote by mail in the federal election. I don't think we can survive another 4 years of the current office holder, [REDACTED]
VERY SATISFIED	Great idea! Wish we could vote in all elections this way.
VERY SATISFIED	Easy to use.
VERY SATISFIED	The whole process was user friendly.
VERY SATISFIED	I like having a personal link and not having to make a trip to post office for mailing or buying a stamp.
VERY SATISFIED	Easy straightforward
VERY SATISFIED	Thanks for making it easy!
VERY SATISFIED	Made it so easy
VERY SATISFIED	Used Smart Hub. Might want to think about making the voting portion stand out a bit more. Thanks.
VERY SATISFIED	Quick and easy


PEDERNALES ELECTRIC COOPERATIVE
2020 ANNUAL DIRECTOR ELECTION

"Your level of satisfaction with the web voting process:"

Rating:	Comments about this process:
VERY SATISFIED	I liked having the reminder bios of each candidate available. It made the entire procedure more helpful and less confusing.
VERY SATISFIED	Very easy, simple process.
VERY SATISFIED	Thank you for allowing voting online. Thank you also for the reminder emails about voting.
VERY SATISFIED	I received the mail-in ballot and having the bios handy to read and refer back to candidates was helpful.
VERY SATISFIED	IT WOULD BE NICE TO HAVE KNOWN IF THE CANDIDATES WERE ASKED TO SUBMIT A STATEMENT...ONE CANDIDATE JUST SUBMITTED A RESUME AS IF HE NEED NOT SAY MORE. THAT STRUCK ME AS ARROGANT, BUT I DON'T KNOW IF THAT WAS A LEGITIMATE OPTION.
VERY SATISFIED	This could not have been easier!
VERY SATISFIED	Very easy
VERY SATISFIED	Very easy to scroll through the bio sections of each candidate. The videos also help very much to get to know each candidate.
VERY SATISFIED	Very clear directions and simple to use. Thank you!
VERY SATISFIED	It was very easy! Thank you!
VERY SATISFIED	Smooth process
VERY SATISFIED	Easy way to vote. I like it!
VERY SATISFIED	Smooth & efficient.
VERY SATISFIED	super easy
VERY SATISFIED	I really enjoyed the bio's and I went to YouTube and watched the candidate videos. The candidate videos were helpful and I wish you'd have a link to those as well. Thank you!

PEDERNALES ELECTRIC COOPERATIVE
2020 ANNUAL DIRECTOR ELECTION

"Your level of satisfaction with the web voting process:"

Rating:	Comments about this process:
VERY SATISFIED	voting went well, no problems, didn't take very much time
VERY SATISFIED	Convenient, easy, and safe.
VERY SATISFIED	Quick and easy
VERY SATISFIED	Seems to work well.
VERY SATISFIED	Easy to vote. The Bio's are very informative especially the candidates presentation videos.
VERY SATISFIED	Excellent . . if only state GOP would make it so painless to exercise one's franchise
VERY SATISFIED	easy
VERY SATISFIED	I like the amount of information on the candidates, and the easy to use voting system.
VERY SATISFIED	This is great way to vote in the future.
	Thank you!
	
VERY SATISFIED	Easy to understand system. Thank you.
VERY SATISFIED	Thank you for making it easy to vote
VERY SATISFIED	User Friendly
VERY SATISFIED	Voting was easy and felt secure.
VERY SATISFIED	Thanks!
VERY SATISFIED	Easy to use. Bios were very helpful
VERY SATISFIED	Thank you for making it very easy
VERY SATISFIED	Good format....

PEDERNALES ELECTRIC COOPERATIVE
2020 ANNUAL DIRECTOR ELECTION

"Your level of satisfaction with the web voting process:"

Rating:	Comments about this process:
VERY SATISFIED	Perfect! Loved hearing the candidates talk and reading all the bios as well as how they answer the same questions. Made it a lot easier to vote. We should do this every time!
VERY SATISFIED	Easy to use!
VERY SATISFIED	I appreciate the online option!
VERY SATISFIED	Certainly made it easy! Thanks for being so organized and having access to all info.
VERY SATISFIED	I am a big fan of PEC and this is one more example of great work on your part. Ample information to decide who to vote for.
VERY SATISFIED	This process is very easy and provides good information on the candidates
VERY SATISFIED	well done! I got to vote efficiently and well informed.
VERY SATISFIED	I firmly support electronic voting for all elections.
VERY SATISFIED	Easy and secured way to vote!
VERY SATISFIED	nothing to improve, works well
VERY SATISFIED	Easy. Can do with phone.
VERY SATISFIED	I think it is a very good format. There were no problems, and the information that I needed was at hand.
VERY SATISFIED	Very quick and easy!
VERY SATISFIED	Thanks for letting us vote by email. During these challenging times we need to be able to vote in ways that are safe and secure.
VERY SATISFIED	Wish We Could Do ALL our Voting online. Very Easy!!!
VERY SATISFIED	I liked how the process was designed Thanks.

PEDERNALES ELECTRIC COOPERATIVE
2020 ANNUAL DIRECTOR ELECTION

"Your level of satisfaction with the web voting process:"

Rating:	Comments about this process:
VERY SATISFIED	Easy process
VERY SATISFIED	So easy and I appreciate the bios next to each name. Easier and less expensive than paper ballots.
VERY SATISFIED	The information is very well organized, and the process could not be easier.
VERY SATISFIED	I liked the convenient information on each of the candidates. It really helped to make an informed decision without a lot of "finger-work". The voting process on the web was also a good user experience, well done on the user interface.
VERY SATISFIED	Like that you provided Bios!
VERY SATISFIED	Very easy and quick to vote plus you do it at your convenience.
VERY SATISFIED	Simple and easy
VERY SATISFIED	Following the directions in the paper mail I received was very easy.
VERY SATISFIED	All valid and promising candidates with easy to read bio.
VERY SATISFIED	Very easy, thanks.
VERY SATISFIED	Great way of getting info to us. Very much appreciate it, please keep up the good work.
VERY SATISFIED	Great way to vote.
VERY SATISFIED	This was very easy and accessible--please continue to offer this voting option in the future! I believe this was only the 3rd or 4th time I've ever voted, even though we have been members for many years, this is the best way to get the most community input. Thank you!

PEDERNALES ELECTRIC COOPERATIVE
2020 ANNUAL DIRECTOR ELECTION

"Your level of satisfaction with the web voting process:"

Rating:	Comments about this process:
VERY SATISFIED	Well done. My only request is to let members know the bio's of each candidate are on the ballot, so we can go directly to the ballot and get their info.
VERY SATISFIED	Great to have this option with the bios
VERY SATISFIED	Very easy
VERY SATISFIED	Well done. Easy and I have confidence that it is correct
VERY SATISFIED	EZPZ!
VERY SATISFIED	Truly appreciate the ease in voting this way
VERY SATISFIED	Easy process of learning about the candidates and voting. Thank you.
VERY SATISFIED	Easy to use with all the relevant information to make the decision.
VERY SATISFIED	Easy. The only change I would recommend for the future is a short introduction video by the candidates. Limit the videos to 5 minutes to conserve bandwidth and voters time.
VERY SATISFIED	Very good instructions; very easy to vote. Thank you PEC for your wonderful service.
VERY SATISFIED	Concise background information given for all candidates! Voting instructions were very easy to understand and execute!!!
VERY SATISFIED	I appreciate the detailed bios and agendas of all candidates. I feel I was able to vote for the person who would best benefit the PEC and its members. Thanks for all you do!
VERY SATISFIED	Easy, efficient, and professional.
VERY SATISFIED	Very easy and convenient. love the candidate bio links
VERY SATISFIED	Good job.....

PEDERNALES ELECTRIC COOPERATIVE
2020 ANNUAL DIRECTOR ELECTION

"Your level of satisfaction with the web voting process:"

Rating:	Comments about this process:
VERY SATISFIED	I wish ALL voting was this easy
VERY SATISFIED	I really like having the bio, conflict of interest form, questionnaire and video all in one place. It was really easy to read the information and make a selection. It didn't take me long and I was able to do this from home.
VERY SATISFIED	excellent design and easy to use; thank you.
VERY SATISFIED	Web voting was easy and convenient. The questions of the candidates weren't great.
VERY SATISFIED	This process makes verification of candidates much easier.
VERY SATISFIED	Very easy process to complete. Thank you.
VERY SATISFIED	Easy to understand, very quick and good information
VERY SATISFIED	I'm impressed. It was easy and efficient and had all the information I wanted laid out clearly.
VERY SATISFIED	Having all the candidate's information and videos was extremely useful. Thank You.
VERY SATISFIED	Smart way to do it
VERY SATISFIED	Extremely well organized. Good to see online bio of all candidates.
VERY SATISFIED	Easy and efficient.
VERY SATISFIED	I appreciated the concise bios
VERY SATISFIED	Scanning the QR code made voting so simple!!
VERY SATISFIED	quick and easy
VERY SATISFIED	Clear concise instructions for an easy process to follow
VERY SATISFIED	Well designed easy to use.
VERY SATISFIED	Very easy....thank you.

PEDERNALES ELECTRIC COOPERATIVE
2020 ANNUAL DIRECTOR ELECTION

"Your level of satisfaction with the web voting process:"

Rating:	Comments about this process:
VERY SATISFIED	User friendly and nice format.
VERY SATISFIED	It was very easy to vote. All the links in the email worked properly and I was able to read each bio for each person.
VERY SATISFIED	So easy to vote. Thank you PEC
VERY SATISFIED	The easiest thing ever.
VERY SATISFIED	Super easy since all the log in information is on the same page . Very clear ballot, easy to read.
VERY SATISFIED	I would very much like the ability to audit or count the actual votes.
VERY SATISFIED	I am a tad concerned that one of the candidates for this office called my personal cell phone number to seek my support. I certainly hope PEC is not making our private info available.
VERY SATISFIED	Thank you Thank you for the easy to find links to each candidates bio. Very helpful and made the process much less frustrating than I had anticipated.
VERY SATISFIED	The voting program provided adequate information to make our choice and was easy to understand.
VERY SATISFIED	easy thanks
VERY SATISFIED	The voting process is absolutely WONDERFUL! Easy to read, user friendly, clear/precise directions... OMG! The bios of each person right here to skim over... Wish everyone could see this voting process and use it for state and federal voting!!

PEDERNALES ELECTRIC COOPERATIVE
2020 ANNUAL DIRECTOR ELECTION

"Your level of satisfaction with the web voting process:"

Rating:	Comments about this process:
VERY SATISFIED	Great use of QR code to make it easy to log in, and really appreciated the videos + links to Candidate questionnaires. Make the education and voting process seamless!
VERY SATISFIED	Thanks for making it so easy!
VERY SATISFIED	Very quick/easy!
VERY SATISFIED	Easy and straightforward.
VERY SATISFIED	It was a long time between receiving the voting info and the actual voting.
VERY SATISFIED	Loved that they showed a video along side their Bio!
VERY SATISFIED	Extremely easy to operate. Thanks PEC for all you do and how you do it!
VERY SATISFIED	Very easy and straightforward.
VERY SATISFIED	Thank you for making voting easy!
VERY SATISFIED	I really like having the candidate information on the ballot page. That's very handy and the whole voting process is very easy to do and straight forward. Excellent design.
VERY SATISFIED	Very easy to submit my vote. I was able to read each candidate's bio to be able to make an informed choice.
VERY SATISFIED	I appreciate the opportunity to be a part of this selection process.
VERY SATISFIED	Very easy voting process.
VERY SATISFIED	This was an easy way to read the candidates' bios and then easily turn in my vote.
VERY SATISFIED	Quick and easy voting online. This is the way voting should work.
VERY SATISFIED	I liked the simple electronic voting process and the information supplied on the website. Kudos.

PEDERNALES ELECTRIC COOPERATIVE
2020 ANNUAL DIRECTOR ELECTION

"Your level of satisfaction with the web voting process:"

Rating:	Comments about this process:
VERY SATISFIED	Easy to do & the handy bio access was great.
VERY SATISFIED	Although I have been a member for many years, this is the first time in my recollection that I have participated in a PEC Director Election. I am very pleased to have this choice and believe that it will enhance participation.
VERY SATISFIED	easy!
VERY SATISFIED	The voting process was quick and easy. It was very helpful to have the bios next to the candidate's names and be able to toggle between them. Thanks!
VERY SATISFIED	Easy
VERY SATISFIED	This was super easy and provided ample information. Thank you.
VERY SATISFIED	Easy. Just keep it honest on your end, folks.
VERY SATISFIED	The videos were helpful, thank you!
VERY SATISFIED	Wow. Very nice work putting this together - easy to read and follow all instructions to vote. Great work!
VERY SATISFIED	Thank you
VERY SATISFIED	I tend not to vote by mail...love this online. Thumbs up!
VERY SATISFIED	Voting was very simple and finding info on the candidates were readily accessible
VERY SATISFIED	Thanks for making it easy!
VERY SATISFIED	Very user friendly. Thank you, [REDACTED]
VERY SATISFIED	Excellent process Good job PEC

PEDERNALES ELECTRIC COOPERATIVE
2020 ANNUAL DIRECTOR ELECTION

"Your level of satisfaction with the web voting process:"

Rating:	Comments about this process:
VERY SATISFIED	Voting on line was simple and quick.
VERY SATISFIED	It was great to be able to review the bios and conflict of interest statements directly from the ballot.
VERY SATISFIED	quick and easy..thanks
VERY SATISFIED	Easy process, great information about each candidate.
VERY SATISFIED	Nice and simple!
VERY SATISFIED	love the ease of voting online.
VERY SATISFIED	Very easy to navigate. Like the option to not have to mail in ballot. Thank you
VERY SATISFIED	Easy peasy thanks.
VERY SATISFIED	Thank you for providing electronic voting.
VERY SATISFIED	Love the bios and the candidates video presentations
VERY SATISFIED	Easy
VERY SATISFIED	Easy and efficient!
VERY SATISFIED	The mailing included enough information to help me make a selection. Thank you.
VERY SATISFIED	The bio for each candidate is a great idea, it really helps show the qualifications and personalities of the candidates
VERY SATISFIED	easy
VERY SATISFIED	I very much appreciate being able to read about and hear from the candidates all on this website. It was a simple, informative and efficient process. Thank you
VERY SATISFIED	Awesome
VERY SATISFIED	Easy and efficient.

PEDERNALES ELECTRIC COOPERATIVE
2020 ANNUAL DIRECTOR ELECTION

"Your level of satisfaction with the web voting process:"

Rating:	Comments about this process:
VERY SATISFIED	i especially like the bio info right there in easy access while you decide who is best qualified.....also the rounding off to the nearest dollar is an inexpensive but effective way to help our community very unique for these times
VERY SATISFIED	Had my mail in ballot all ready, but this is so much easier. Thanks
VERY SATISFIED	Thank you for your work to organize a hopefully successful election in this manor.
VERY SATISFIED	Thank you for including the opportunity to round up my bill to support community organizations in an easy and painfree way.
VERY SATISFIED	User-friendly and clear instructions.
VERY SATISFIED	Easy. All information about candidates in one location.
VERY SATISFIED	The bio for each candidate, as well as the video introductions, are valuable tools for deciding which candidate to choose.
VERY SATISFIED	Simple and straight forward. thank you
VERY SATISFIED	Very straight forward and easy to use.
VERY SATISFIED	Very easy.
VERY SATISFIED	Very easy
VERY SATISFIED	The web voting process was very easy to navigate and made it much easier for me to vote than having to fill out the form and mailing it in. I wish all voting were this easy.
VERY SATISFIED	Easy and painless!
VERY SATISFIED	Excellent provision of relevant information for each candidate.
VERY SATISFIED	Easy and convenient
VERY SATISFIED	No problems

PEDERNALES ELECTRIC COOPERATIVE
2020 ANNUAL DIRECTOR ELECTION

"Your level of satisfaction with the web voting process:"

Rating:	Comments about this process:
VERY SATISFIED	to be honest kinda sad how much more convenient voting for this was than actually voting in November has been since i moved to Texas. So kudos for making this modern, simple, clear and convenient!
VERY SATISFIED	I want to win the 500 credit ! I need it ??
VERY SATISFIED	Simple, easy
SATISFIED	Great to have the bios right next to the individual
SATISFIED	Reading the person's bio I feel like she will do a great job and I would have voted for her anyway, but can you really call it an election with only one option?
SATISFIED	Easy
SATISFIED	I could not logon but I was excited to see this alternative way to access the ballot. Thanks, because I could not even reset my logon even while entering in information straight off my bill.
SATISFIED	I know it was probably up to each candidate but may you encourage them to share what they would like to change.
SATISFIED	It was hard to find the voting ID and password on the page I received in the mail, and yes I am aware of how dumb that makes me sound.
SATISFIED	I really appreciated the inclusion of the candidate bios on the ballot itself. I received and read the bios that were mailed out, but it was nice to have a refresher handy.
SATISFIED	wish we had many more candidates to choose from.
SATISFIED	Was initially unclear on where to find the vote option in the app. Tried both the browser version and the app before finding it.

PEDERNALES ELECTRIC COOPERATIVE
2020 ANNUAL DIRECTOR ELECTION

"Your level of satisfaction with the web voting process:"

Rating:	Comments about this process:
SATISFIED	More information.
SATISFIED	Very confused. I only voted for District 2, none of the other districts? Thought other districts were open for voting and that we could vote.
SATISFIED	Don't think it's appropriate to ask people to enroll in an electable program on the ballot.
SATISFIED	There should have been relief granted to all paying customers for the past 2 months.
SATISFIED	No. Comment. Did our civic duty.
SATISFIED	Too many power outages not sure if its due to the amount of construction in my area but it happens often; other than that I'm pretty satisfied with PEC.
SATISFIED	Thank you for this opportunity to vote
SATISFIED	Simple to vote and see links, thanks!
SATISFIED	The video bios would not play.
SATISFIED	Very easy to navigate
SATISFIED	Good process. Glad you had the bios and other information you did. That was helpful.
SATISFIED	the voting link might be more prominent on the Smarthub app. I took me a bit to find it but that might just be me. The rest was great
SATISFIED	Great information provided by all the participants. The site itself seems outdated and navigation can be problematic as some votes were selected just by using the "Next Bio" link.
SATISFIED	There was only 1 candidate which was kind of disappointing

PEDERNALES ELECTRIC COOPERATIVE
2020 ANNUAL DIRECTOR ELECTION

"Your level of satisfaction with the web voting process:"

Rating:	Comments about this process:
SATISFIED	very efficient. I would recommend highlighting the election ID and password on the PEC election notification, so it stands out a little more clearly.
SATISFIED	Simple and easy to vote online
SATISFIED	Very convenient
SATISFIED	Is Emily the only candidate?
SATISFIED	Looks like they do not include the option of not for the bill round up why
SATISFIED	Very direct and easy to use.
SATISFIED	Very easy to vote but only one choice.
SATISFIED	Although there was no map to indicate which district I'm in, it automatically selected the candidates and district I'm in AFTER I clicked on the site to vote. The site could have indicated that the candidates and the district would be apparent to me AFTER getting further in the voting process. I really liked having the Video of each candidate, it allowed me to see them up close and personal in a way that words on the page can not express. Thanks for the opportunity to vote electronically!!
SATISFIED	It was great to be able to see the bios of each candidate as well as 'hear' from their own voice.
SATISFIED	Would have been 'very satisfied' if the links to candidate bios and value statements had worked. TY!
SATISFIED	Was unable to determine how to vote through the app
SATISFIED	Easy . Liked having some bio information on all the candidates.
SATISFIED	this was a very easy process

PEDERNALES ELECTRIC COOPERATIVE
2020 ANNUAL DIRECTOR ELECTION

"Your level of satisfaction with the web voting process:"

Rating:	Comments about this process:
SATISFIED	I could not find the candidates' plans in their information, bios, and video recordings. Please ask them to clearly announce their plans next time.
SATISFIED	It would have been nice if links were provided to give more details on the voter list. Did have to dig it up myself.
	Thank you
SATISFIED	Easy process. Request for charitable giving should not be on same ballot.
SATISFIED	Travis Cox will be the perfect candidate for the position because he is a family man and he will look out for all families in his district and throughout. Good Luck!
SATISFIED	Web voting process was very well presented and efficiently let the voter review each candidate qualifications. The video presentation of each candidate was especially good.
SATISFIED	Would like in the future to have contact information of each candidate to be able to ask them some direct questions.
SATISFIED	My concern is the security of online voting.
SATISFIED	N/A
SATISFIED	Very Easy
SATISFIED	N/A
SATISFIED	Would have been nice to have direct link to my district and candidates in the email. I didn't know my district off the top of my head. And it's not easy to locate the district map on the PEC website.

PEDERNALES ELECTRIC COOPERATIVE
2020 ANNUAL DIRECTOR ELECTION

"Your level of satisfaction with the web voting process:"

Rating:	Comments about this process:
SATISFIED	At being 77 yrs old, i find all this computer stuff confusing at times and rather "cold". I prefer talking to people. Regards
SATISFIED	You rock!
SATISFIED	Very easy process.
SATISFIED	Well designed and easy to follow voting process. Well done!
SATISFIED	Information on the candidates was adequate.
SATISFIED	VERY EASY TO VOTE - APPRECIATE THE CANDIDATE EVERY ONE. VIDEOS HELPFUL TO A DEGREE BUT NOT NECESSARY. PEC SHOULD PROTECT ALL WHO SEEK HILL COUNTRY BEST DIRECTIVES FOR CLEAN AND AFFORDABLE ENERGY. I HAVE WASTE TO ENERGY BACKGROUND AND HOPE TO SEE THAT COMING SOON TO AUSTIN LANDFILLS AS ANOTHER FACE OF ENERGY FUTURES.
SATISFIED	Need to specify if this is one vote per household or one vote per adult resident.
SATISFIED	Easy enough!
SATISFIED	Locating the voting button, was not logical. I poked around a bit before it showed up on a menu header
SATISFIED	Good job making it easier to vote online. Hopefully the trend continues.
SATISFIED	Easy to vote this way. Thanks.
SATISFIED	Motivating votes with a credit win, good plan! Bios were very helpful.
SATISFIED	Made it easy to review candidates' qualifications and select one that best matches my interests and concerns.

PEDERNALES ELECTRIC COOPERATIVE
2020 ANNUAL DIRECTOR ELECTION

"Your level of satisfaction with the web voting process:"

Rating:	Comments about this process:
SATISFIED	Hub didn't show vote...
SATISFIED	Took a little while to find it. Might make it a little easier to find.
SATISFIED	Candidate information was good. Election ID and Password were unclear.
SATISFIED	I need more information about the "round up my bill to charity" program. Before I agree to this, I need to know what organizations get the money. Why isn't there a list on line for me to see?
SATISFIED	Is it against policy for having a bio or some blurb about the people on the ballot, and what the person in that position will be doing?
SATISFIED	Paper ballot online voting instructions state Election ID and Password 'are on this paper ballot' but not say where amidst all the information on the paper the ID and password are located. Suggest you reword online voting instructions to indicate where on the ballot the information is. For example: "Election ID and Password you will use are shown at the top of this paper ballot".
SATISFIED	If the ballot is secret, how do you know who has agreed to the Power of Change program since it is within the same secret ballot area?
SATISFIED	That was quick and easy!
SATISFIED	OKay
SATISFIED	I thought I was going to be able to vote for each district. Perhaps a note somewhere in the instructions mentions that you can only vote for the district where you reside would be helpful.

PEDERNALES ELECTRIC COOPERATIVE
2020 ANNUAL DIRECTOR ELECTION

"Your level of satisfaction with the web voting process:"

Rating:	Comments about this process:
SATISFIED	I liked the fact it was so quick.
SATISFIED	Voted on phone. The box to check was not clearly visible. Managed to see it after it said I had not voted.
SATISFIED	Easy to use, instructions were simple to follow.
SATISFIED	We should be able to vote using the mobile app.
SATISFIED	Quick process. The BIOs could include more about the role Texas gas will play. Texas needs to stay energy independent!
SATISFIED	The print "here" link should precede the Submit Ballot button. When I chose Submit Ballot the ballot page disappeared. I like being able to easily access the candidate information here. Thank you.
SATISFIED	NC
SATISFIED	The process was very easy and quick.
SATISFIED	Easy
SATISFIED	Well-thought-out and easily accessible.
SATISFIED	I liked the video from each candidate. Both were strong, not an easy decision but this is good news for PEC moving forward.
SATISFIED	I first went to PEC website, before reading e-mail. I clicked Vote Now and got a menu wanting Voting ID and password, which I did not have. There was no mention to get these from e-mail. I called a phone number and called a lady that suggested I check e-mail. And there was the needed info! Smooth going after this.
SATISFIED	Why hold voting if there is only one option?
SATISFIED	hope I win the drawing!

PEDERNALES ELECTRIC COOPERATIVE
2020 ANNUAL DIRECTOR ELECTION

"Your level of satisfaction with the web voting process:"

Rating:	Comments about this process:
SATISFIED	Please send the bios of the different candidates to us ahead of the actual voting.
SATISFIED	Was easy
SATISFIED	I was not asked for my Election ID or Election Password, as listed on the mailing I received, to confirm my eligibility to vote. I guess the link in the email I also received was deemed sufficient.
SATISFIED	great voting process; simple to understand and it was helpful to hear from the candidates
SATISFIED	Well done.
SATISFIED	Simple and easy to use. I appreciate the candidate bios being easy to access. It would be nice if each bio followed a more standard format to make comparisons easier. ie - personal background; public service/professional experience background; why I am running for PEC board.
SATISFIED	I really appreciated the videos.
SATISFIED	Wish all voting were so direct, with supporting candidate information - makes it more likely that 1)the vote occurs in the first place, and 2)the vote is based on at least a modicum of information and analysis. Thank you.
SATISFIED	Great job having videos of (most) candidates and bios to read, thank you.
SATISFIED	I'm not sure this voting process is anonymous given the ID and PW being assigned to us.

PEDERNALES ELECTRIC COOPERATIVE
2020 ANNUAL DIRECTOR ELECTION

"Your level of satisfaction with the web voting process:"

Rating:	Comments about this process:
SATISFIED	Did not know there was a company taking the vote (SBS?). Also other sites for previous voting was in the list of selections. Wanted to be sure we were voting in the proper place. Believe we did.
SATISFIED	I checked the option to enroll in the Power of Change program, although I'm already enrolled.
SATISFIED	I liked the set up and it was easy to use, read, and to submit my vote. Also, I like being able to review over their Bios and research any information on them while online and reviewing them.
SATISFIED	I'm surprised there's only one interested person.
SATISFIED	Didn't work for the first couple of weeks.
SATISFIED	It was very easy to work through bios, well organized
SATISFIED	N/A
SATISFIED	Very informative and easy to vote.
SATISFIED	Need to better manage tree trimming.
SATISFIED	So easy and convenient.
SATISFIED	The dialogue/background for each candidate was very different. I'm sure it was provided by each candidate per their own desires. It is not critical, but it might be nice to have a standard format/questionnaire for them to fill out so that every candidate is providing the same information for us to compare. Then have a section that will allow them to add additional comments on whatever subject they wish.

PEDERNALES ELECTRIC COOPERATIVE
2020 ANNUAL DIRECTOR ELECTION

"Your level of satisfaction with the web voting process:"

Rating:	Comments about this process:
SATISFIED	I was confused at first, and initially they required some sign-in information, a number, and then not...sent me to the ballot. So, there is some contradictory information here. But, I finally voted. So, all is good.
SATISFIED	Straightforward
SATISFIED	Problem I had was not about how easy it was to vote by web, but WHICH district I was only to vote. The email to me presented to me ALL the candidates across all voting districts. Too much information presented. Did I not see which district I was to vote for? It gave me the impression I would vote for multiple districts. Please ONLY PRESENT CANDIDATES THAT I AM ELEIGIBLE TO VOTE FOR IN THE EMAIL TO ME. I wasted time looking up the info on ea candidate presented in the email.
SATISFIED	If I could open the profiles of each candidate in a separate tab, it would be a little more convenient than having to go back after clicking the profiles. I was worried I would mess up my vote by pressing the back button.
SATISFIED	You made it easy
SATISFIED	None
SATISFIED	I would like to see the election results and not have them destroyed immediately. Please have the results posted for all to see. And if any candidate wants to protest the vote and look at it, they should be able to do that. Thank you!
SATISFIED	Thanks for providing bios on the candidates
SATISFIED	A bit of a delay at initial load but once started, easy to do.
SATISFIED	BALLOT WAS VERY SLOW TO LOAD

PEDERNALES ELECTRIC COOPERATIVE
2020 ANNUAL DIRECTOR ELECTION

"Your level of satisfaction with the web voting process:"

Rating:	Comments about this process:
SATISFIED	Except I did not receive an initial email to vote. I had to request it. But the process was very easy
SATISFIED	I would have liked to learn more about each candidate's views on alternatives. Both addressed the issue in an perfunctory manner. Alternatives are competitive now, even with the majority of subsidies going to fossil fuels.
SATISFIED	Hopefully we can vote like this for public office elections in the future.
SATISFIED	Smooth & quick voting process. Good job!
SATISFIED	Please standardize the bio form and include just a small area for candidates to address issues. Some of the bios rambled on with info that was not useful. Also, it would be nice if candidates could hold a meet and greet.
SATISFIED	Very Simple. Good Job.
SATISFIED	GREAT
SATISFIED	I like the background and questionnaire documents for the candidates.
SATISFIED	EASY AND STRAIGHT FORWARD.
SATISFIED	Suggest some standardization to the bio content from each candidate.
SATISFIED	OKAY.
SATISFIED	very convenient, however I did not see a requirement to enter my election ID and password that was mailed to me. Using Smarthub, I would assume that is somehow embedded in there. I like the idea of electronic voting, just want to be sure it is secure and verifiable later should any questions arise.

PEDERNALES ELECTRIC COOPERATIVE
2020 ANNUAL DIRECTOR ELECTION

"Your level of satisfaction with the web voting process:"

Rating:	Comments about this process:
SATISFIED	The paper ballot I received said - the election ID and Password you will use to log in are on this paper ballot. - I don't think that was true. I found the number, but no password. So I figured out how to deal with it online, they sent me both and I got the job done. But it think your paper ballot was incorrect.
SATISFIED	Thank you for including the bios!
SATISFIED	Would be nice to have proof of record of my vote via unique ID number.
SATISFIED	Easy and convenient
SATISFIED	Unfortunately, many people are only halfway literate. While I did not have difficulty understanding the instructions for voting, I can see where some might think the Logout button on the first page was the same as the Cast Ballot button on the second page. If you have a way to track Logouts that did not come back to finish voting, you could gain a sense of how many were not sufficiently informed by the instructions page.
SATISFIED	The candidate questionnaire needs to include a question that asks the candidate to specifically state their goals/priorities for the PEC; essentially where they stand on the matters that the Board will consider. Most of the candidate websites were very high level overviews and didn't speak to where they stand. This was generally the case with their recorded 2 minutes videos also. This makes it challenging to make an informed decision on which candidate is the best to serve on the board.
SATISFIED	Easy to read all of the information on each of the candidates and go back and forth to review and compare.

PEDERNALES ELECTRIC COOPERATIVE
2020 ANNUAL DIRECTOR ELECTION

"Your level of satisfaction with the web voting process:"

Rating:	Comments about this process:
SATISFIED	Certainly a new approach and easier to get a brief look in to each candidate's background, experience and focus.
SATISFIED	Super easy once I figured it out... But it took me a while to figure it out!
SATISFIED	easy processing
SATISFIED	Easy to use. Not pretty to look at, but that's fine.
SATISFIED	It was easy
SATISFIED	The process is fine. It isn't a very democratic process if there's only one person to vote for though..
SATISFIED	Is it possible for my spouse to vote?
SATISFIED	So pleased with the way you conduct our PEC
SATISFIED	Easy and straightforward.
SATISFIED	Wish there were more competition but the voting process is good.
SATISFIED	Pretty easy
SATISFIED	I was prompted to add rounding of my bill up to even dollars. I already participate in this program (power to change). I was not sure if leaving the box unchecked would un-enroll me or not.. Confusing to existing participants. (Back end should already know if I'm participating or not, and not offer me the option if I am participating already)
SATISFIED	The "Vote" link at the top of the Smarthub home page took me a few seconds to find (I was looking for some kind of message in a box on the page). After that, the process was quick and easy. Thanks!
SATISFIED	Simple but a bit pointless.

PEDERNALES ELECTRIC COOPERATIVE
2020 ANNUAL DIRECTOR ELECTION

"Your level of satisfaction with the web voting process:"

Rating:	Comments about this process:
SATISFIED	Should be a limit that a candidate can spend, otherwise everyone who runs would need big budgets and donors, this isn't a political office. PRC should stress that FACT. Anyone qualified and want to serve should be able to without have a big budget.
SATISFIED	Clear and easy to use.
SATISFIED	Would be nice to have some competition for the Board of Director Election.
SATISFIED	I did not find it democratic to only have one candidate, thats not a democracy.
SATISFIED	Bio should open up in another window/tab.
SATISFIED	smooth process
SATISFIED	The email as a reminder to vote was helpful as it was on my calendar to do. The chance to win bill credits was a bonus and got me to actually do it :)
SATISFIED	Helpful, convinient, and safe. I would hope that the same process, or mail-in vote would be instituted for general elections, in Texas. A must for the elections to be true and accessible to all.
SATISFIED	Nice to have easy access to the videos of each candidate. Thank you!
SATISFIED	I would like to see more options, features, and pricing for solar power and energy storage for residential home billing.
SATISFIED	Easy to use
SATISFIED	fine
SATISFIED	Very easy to use.

PEDERNALES ELECTRIC COOPERATIVE
2020 ANNUAL DIRECTOR ELECTION

"Your level of satisfaction with the web voting process:"

Rating:	Comments about this process:
SATISFIED	The videos were a good way to get a bit of a feel for the candidates themselves. It was also good to see the conflict of interest forms.
SATISFIED	The web voting process was easy. I didn't have any trouble reading candidate bios or voting.
SATISFIED	Convenient program. Wondering about accountability since there's no paper trail.
NEUTRAL	I have 4 services with PEC, why am I only getting one ballot? I feel as if I should receive 4 ballots
NEUTRAL	Guys, I love the work you do in supplying electricity, but this ballot thing has just been silly. There's only one candidate running! Given that fact I'm not sure why we are having an election, or why I need to be mailed and and emailed about it. Ok, much love, [REDACTED]
NEUTRAL	It was unclear if there was more than one candidate or not.
NEUTRAL	Process was fine but the damn ads for Facebook are just Wrong. Next time I will vote by mail Very angry at this stupidity
NEUTRAL	There's one candidate. Why did I get a million emails on this to vote for the person that's obviously going to win? Makes no sense.
NEUTRAL	I have no problem exercising my right to vote, but times are hard right now. Some of us are retired. Linking money solicitation with a ballot seems a little desperate and disrespectful.

PEDERNALES ELECTRIC COOPERATIVE
2020 ANNUAL DIRECTOR ELECTION

"Your level of satisfaction with the web voting process:"

Rating:	Comments about this process:
NEUTRAL	I never received my by mail ballot so if it weren't for my Father In Law mentioning this to me, I would have missed my chance to vote.
NEUTRAL	There is only one person to chose from, correct ?
NEUTRAL	After picking candidate, button had confusing name. Should probably be Next or Submit or something like that.
NEUTRAL	Not enough cantidates
NEUTRAL	Not much competition, eh?
NEUTRAL	What is the point of voting if you are not going to bring your members another candidate that is going to run against the incumbent.
NEUTRAL	It's kind of stupid to ask people to vote when only one person is on the ballot.
NEUTRAL	How is it a vote when I only have one choice of candidate? Not your fault just saying.
NEUTRAL	How can an election have only one name to choose? She seems a good fit but if she is the only one then what to vote? very confusing
NEUTRAL	I appreciate the on-line process, however it was difficult to scroll down to read Bio's. Future webpages should have a scroll bar on the margin, or able to use the up & down keys to scroll the pages.
NEUTRAL	In the future, is it possible to add captions to the video?
NEUTRAL	The participation in the bill program should be done at the beginning of the year.
NEUTRAL	Had to click on the link a few times till the ballot came up on my screen.

PEDERNALES ELECTRIC COOPERATIVE
2020 ANNUAL DIRECTOR ELECTION

"Your level of satisfaction with the web voting process:"

Rating:	Comments about this process:
NEUTRAL	Only one candidate. So what is the point of voting?
NEUTRAL	No public discussion on the candidates submitted
NEUTRAL	understand with current pandemic but not in favor of mail in ballots.
NEUTRAL	I was not able to use Smart Hub to perform this.
NEUTRAL	A vote when there is only 1 candidate seems wrong.
NEUTRAL	dont sneak that round up █████ in this voting thing please...
NEUTRAL	Why is there only one choice? that is not a true vote!
NEUTRAL	The material received in the mail said i could vote online via SmartHub but didn't give instructions on how to log on to smarthub. i had to go to the pec.coop website and track it down.
NEUTRAL	A small suggestion to make the "vote now" button a larger font and different color than the "pay now" or "submit.." buttons. The goal should be to make voting as easy as possible, the Vote Now button should be more prominent on your home page. Thank you, Rodney
NEUTRAL	PEC was supposed to send emails for voting - didn't happen. Why?
NEUTRAL	Directions on personal link and how to vote should be at the very top of the information provided.
NEUTRAL	Because I don't know ANYTHING about this process.....I will restrict my comments until further notice

PEDERNALES ELECTRIC COOPERATIVE
2020 ANNUAL DIRECTOR ELECTION

"Your level of satisfaction with the web voting process:"

Rating:	Comments about this process:
NEUTRAL	Always suspicious of online voting because of how easily it can be compromised. It allows easier tampering and has massive security flaws but looks like this is what PEC has decided so I'm playing along.
NEUTRAL	The candidate introduction with video was helpful but the direct vote infrastructure is lacking. I had to repeatedly enter my vote because the server kept failing.
NEUTRAL	ID and password in the same document is insecure. Otherwise, the voting was pretty quick and easy
NEUTRAL	only one vote only one person, kind of a waste of time but thanks for the incentive. Let us win \$500 off our PEC bill and we'll be the first to vote every time - even if there's only 1 person on the ballot.
NEUTRAL	I like being able to vote online but it seemed complicated to get to the ballot
NEUTRAL	Unfair voting for these unknown candidate because we don't really know about them.
NEUTRAL	Hard to access !
NEUTRAL	It took 3 times to get this to work. It timed out in my first attempt, said voting was closed in the second, and finally worked in the third. Don't worry, I didn't vote 3 times, only once.

PEDERNALES ELECTRIC COOPERATIVE
2020 ANNUAL DIRECTOR ELECTION

"Your level of satisfaction with the web voting process:"

Rating:	Comments about this process:
NEUTRAL	I rarely pay attention to these things, just happened to take notice this year, so take my feedback with a grain of salt, but...is the vote even necessary if there's only one person to vote for? Do they win by default? Also bill credit for votes feels like it could be wrong. I mean I'll take it, but is it right? I honestly don't know! Just wondering.
NEUTRAL	The voting process was smooth, and I appreciated the videos. However I was disappointed in the lack of diversity in the candidates. A board that expects to accurately represent the views of its constituents should reflect the diversity of the Texas Hill Country population. Yet I see all white candidates and just one woman. Hopefully this will change for future ballots.
NEUTRAL	i do this for a living. you should give us the option to vote for/against/withheld or abstain from the props. it gives the false impression that the only option to vote is checking the box.
NEUTRAL	An email with instructions about online voting should have been sent out before voting began. As well, the mail in ballots should have gone out in a timely manner. I realize operations may be a little different during this time but still seems like this important process should have been handled more efficiently.
NEUTRAL	Indicated my e-mail is invalid. Tried three times-same message. My e-mail [REDACTED] please send vote confirmation.
NEUTRAL	Bios should state political affiliation.
NEUTRAL	Quick and simple.

PEDERNALES ELECTRIC COOPERATIVE
2020 ANNUAL DIRECTOR ELECTION

"Your level of satisfaction with the web voting process:"

Rating:	Comments about this process:
NEUTRAL	Do any of the candidates currently occupy the office? How can you tell?
DISSATISFIED	Lots of information saying please vote, but when it came time to vote it was extremely difficult. Nothing in smart hub as stated there would be. Nothing easy on the PEC website like a VOTE HERE. When I finally found the vote site it asked for an ID and password. But no instructions just a simple like that says email here. I made 4 attempts to find where to vote. I finally found it. Normally I give up after the second attempt. This should NOT be that difficult.
DISSATISFIED	We're supposed to be entered into a drawing. So many years and haven't won, just seems suspicious.
DISSATISFIED	Although Emily appears to be a great candidate, she's the only candidate. Why vote if there is only one option and no competition? If this is an elected-official position, why isn't there an option to "write-in" another candidate?
DISSATISFIED	For non-techies, web voting can be intimidating. First, what if I don't have or know how to use a QR reader? Second, on my phone I got a persistent pop up ad at the bottom that appeared to be part of the voting process. The button said "Install." It was an app that had nothing to do with PEC. It was confusing and aggravating. I know PEC can't control what pops up on my devices. I'm just telling you it was confusing.
DISSATISFIED	this was a very frustrating experience. I had to really dig down to finally find the ballot.

PEDERNALES ELECTRIC COOPERATIVE
2020 ANNUAL DIRECTOR ELECTION

"Your level of satisfaction with the web voting process:"

Rating:	Comments about this process:
DISSATISFIED	I have not received a ballot nor an email to let me know voting has opened (I did get a tree-trimming email a week ago so I know you have my address). For people less aware this will decrease turnout.
DISSATISFIED	There was only one candidate to vote for, therefore this seems to be a pointless exercise, especially as there is no option to vote against the candidate other than to not vote at all. So even if everyone failed to vote would the candidate still be elected into the post? Why only one candidate?
DISSATISFIED	for the first time I ran into an error in trying to vote online. After I entered the election ID and password and clicked "GO", I received a message thanking me for my vote. Problem though is that I had not voted yet! On my third or 4th attempt I was finally able to vote and cast my ballot. You all had a glitch I believe.
DISSATISFIED	Voting instruction page/document is not well constructed. Instead of saying Election ID and Election Password are on this paper ballot, either say They are at the top of the ballot or this is the ID and this is the Password in the voting instructions. Could have had the ID and Password in a box with reverse color, e.g. White in a dark blue box. PEC needs to have someone proof documents of this type.
DISSATISFIED	There was only one candidate.
DISSATISFIED	What was the point in voting if there was only one person to vote for & there was no other choices, I'm confused?
DISSATISFIED	I was never given the opportunity to vote for District 4, for District 3.

PEDERNALES ELECTRIC COOPERATIVE
2020 ANNUAL DIRECTOR ELECTION

"Your level of satisfaction with the web voting process:"

Rating:	Comments about this process:
DISSATISFIED	You send numerous emails requesting that we vote - and then there is only one candidate to select from? Regardless of if I vote, and who I select if I do, the result is the same. In summary, a false illusion of having any kind of impact. Thanks!
DISSATISFIED	When I first went to the direct vote.net/pec website to vote and entered my ID and Password, the next screen I got was to End Session after I had 'voted'. I had NOT voted. I tried that twice and got the same thing. I went to the pec website and got the link from there and was able to vote successfully.
DISSATISFIED	██████████
DISSATISFIED	I was confused about the process and contacted your office via the web site. I never heard back
DISSATISFIED	Couldn't tell if it actually used my credentials.
DISSATISFIED	The ballot did not initially record my selection. I feel that there may be some ballot rigging going on.
DISSATISFIED	I received a mailing in early May telling me to vote early, but I couldn't figure out how. Finally contacted PEC and found out that voting didn't actually start until May 20th. It would have been very useful to know that up front...please don't urge us to vote early then have no method to do so...or just please tell us the first date we can vote UP FRONT so we don't wonder why we are so ignorant as not to know the voting method, as it is just TOO early.
DISSATISFIED	One office, one candidate. No choices.
DISSATISFIED	Voting should be separate from asking people to round up their bill to support nonprofits that you choose to donate to. Please keep these things separate.

PEDERNALES ELECTRIC COOPERATIVE
2020 ANNUAL DIRECTOR ELECTION

"Your level of satisfaction with the web voting process:"

Rating:	Comments about this process:
DISSATISFIED	Disappointed in the fact that there's only one candidate.
DISSATISFIED	I would expect my bill to be lower, considering this is a cooperative. The per kwh does not seem competitive nor the gratuitous fees
DISSATISFIED	It was not evident where on the site I could scan the QR code. And the SmartHub instructions were inaccurate.
DISSATISFIED	Only 1 choice. No racial diversity.
DISSATISFIED	Web voting itself is a GREAT idea, especially today. But y'all need to send an email about voting, and a postcard to people who don't do email. I wouldn't have known that voting was happening unless someone else told me. There was no email, and it was VERY difficult to find out where to submit my vote.
VERY DISSATISFIED	Couldn't vote on my smart phone. logged into Smart Hub wouldn't give me entire page. Very frustrating and confusing. Felt like you didn't really want me to vote. And I never received a ballot
VERY DISSATISFIED	Need to have some information or demographics on the people running for office. I could not find anything on the page or google search. Voting blind.
VERY DISSATISFIED	This is not an election! it is a farce and smaks of the good ole boy network. Tell me how this all works from original initiation to the final ballot which only has one person on it? and one other item that does not have any detail that I have ever seen prior to voting.
VERY DISSATISFIED	My Smarthub account had been deleted because of "Undelivered Emails" to my email address. I've used this email address for 20 years.

PEDERNALES ELECTRIC COOPERATIVE
2020 ANNUAL DIRECTOR ELECTION

"Your level of satisfaction with the web voting process:"

Rating:	Comments about this process:
VERY DISSATISFIED	You have one of the worst websites on this planet that takes 10 mins to load. Grow up!!
VERY DISSATISFIED	I enjoy voting in person. I don't trust computer or mail voting. I'm old and why change.
VERY DISSATISFIED	I didn't receive my email to vote and had to go to the website to request it. This is voter suppression.
VERY DISSATISFIED	I only had one option. There is no voting when the selection available it one person only.
VERY DISSATISFIED	Vote for one candidate?
VERY DISSATISFIED	We appreciate candidate info, very happy with it. But then when I go to submit my ballot, the way you have the "voluntary" pay-extra check box listed as "0 of 1 choice made" is underhanded, misleading, and disingenuous. SHAME on you for trying to trick people into thinking they didn't complete their ballot if they choose NOT to "donate." I wouldn't normally complain about the problems I have with a fund that's ambiguous at best but the way you make it seem required is pure SLEAZE. -100/10 >:
VERY DISSATISFIED	There should be a write in option if that is allowed
VERY DISSATISFIED	Need more than 1 candidate.
VERY DISSATISFIED	voting for director and voting for rounding up of bill should never be on the same ballot
VERY DISSATISFIED	only one candidate; should be at least two or there's no reason to vote
VERY DISSATISFIED	Why is there only one candidate? I vote 'none of the above.'

PEDERNALES ELECTRIC COOPERATIVE
2020 ANNUAL DIRECTOR ELECTION

"Your level of satisfaction with the web voting process:"

Rating:	Comments about this process:
VERY DISSATISFIED	Why is there a vote with only one candidate and only one choice? This seems like a waste of time. If there's only one candidate I should at least have the option to reject the candidate.
VERY DISSATISFIED	One option to choose from with no ability to write in. Doesn't seem very Democratic.
VERY DISSATISFIED	Didn't find message on paper ballot or didn't know early voting can win bill credit. I received an email today (5/27/20) states that early voting ended yesterday. Should communicate this information earlier :(That's the reason I give "Very Dissatisfied".
VERY DISSATISFIED	Was there really a need to spend the money to elect the ONLY candidate on the ballot? THIS could be considered a WASTE of our money. You really do need to try harder.
VERY DISSATISFIED	Feel like someone was trying to trick me into the power of change program! Should not have been placed on a ballot for voting.... very deceptive!
VERY DISSATISFIED	only 1 person running doesnt seem like a vote to me. but ok, you have my vote
VERY DISSATISFIED	Very, very difficult to find the ballot, even after logging in via SmartHub. You MUST make this process more user friendly, or PEC will again be accused of lack of transparency.
VERY DISSATISFIED	I would like this voting process to be rank-choice voting. I have strong opinions about who our 2nd, 3rd, 4th... etc. choices should be, and I don't like that a plurality-candidate will win this election. At all.
VERY DISSATISFIED	only one candidate to select :)

PEDERNALES ELECTRIC COOPERATIVE
2020 ANNUAL DIRECTOR ELECTION

"Your level of satisfaction with the web voting process:"

Rating:	Comments about this process:
NO COMMENT	Get busy in support of PEC providing Internet to their customers NOW.
NO COMMENT	Only one candidate
NO COMMENT	Easy and efficient. Thank you.
NO COMMENT	Very easy. Appreciate the online availability. Thanks!
NO COMMENT	Voting seems to work just fine. Thank you!
NO COMMENT	I appreciate the opportunity to vote this way. So easy.
NO COMMENT	1 candidate isn't a vote, it's a confirmation. You didn't even have a write-in option. Why bother?
NO COMMENT	I mean, there was only one candidate
NO COMMENT	I found this to be strait foreword and to the point.
NO COMMENT	easy
NO COMMENT	Very easy, straightforward. It would be nice if candidates were required to provide some issue-related opinions in addition to a bio. As a new member, I have no idea what the issues are, or how the candidates might approach them.
NO COMMENT	would like a lady to be in charge!
NO COMMENT	There should be more than one candidate for each position.
NO COMMENT	Easy to do online.
NO COMMENT	Please send out the Candidate information in the solicitation email. A PDF file is easier to read.
NO COMMENT	smooth
NO COMMENT	This was a very easy way to vote. Thank you for making this possible.
NO COMMENT	Why have an election if there is only one choice?

PEDERNALES ELECTRIC COOPERATIVE
2020 ANNUAL DIRECTOR ELECTION

"Your level of satisfaction with the web voting process:"

Rating:	Comments about this process:
NO COMMENT	Let's weight and see how this type of balloting works out before commenting.
NO COMMENT	One candidate?
NO COMMENT	Very easy to read about each candidate. Simple instructions. Voting process was very smooth.
NO COMMENT	I appreciated the BIO's and if it would be possible to get a little more info would be great. Schools attended, clubs participated in, certifications....maybe like a resume not just the letter.
NO COMMENT	Save lots of money ... for all of us that are already signed up to get our bills electronically, just do the entire balloting process electronically. Don't bother sending out so much paper.
NO COMMENT	This was easy. Only one candidate cares about solar. Pretty pathetic.
NO COMMENT	it was easy to use and intuitive.
NO COMMENT	Sending out paper ballots for a vote with only one candidate seems like a huge waste of resources.
NO COMMENT	I was confused when I first hit the vote button because it asked for an ID Number, and I had not seen that anywhere. But then I went to the Hub, and I was able to go straight to the ballot from my bill.
NO COMMENT	This is very easy and makes voting easier for all
NO COMMENT	I like this process a lot!! Please use it in the future. Linking the documents is great!
NO COMMENT	good process of voting

PEDERNALES ELECTRIC COOPERATIVE
2020 ANNUAL DIRECTOR ELECTION

"Your level of satisfaction with the web voting process:"

Rating:	Comments about this process:
NO COMMENT	this was pretty easy but I already had set up an account at PEC so it was easy to sign in and find the Vote button.
NO COMMENT	Prior to seeing the ballot, I could not find on any of my member info what district I was in. Clarifying this detail along with my voting password etc. would make reviewing candidates simpler and faster.
NO COMMENT	Appreciate bio links!
NO COMMENT	very easy process and clear and understandable. a pleasure to use
NO COMMENT	Great process. I especially appreciate being able to view every candidates bio info.
NO COMMENT	keep up the good work
NO COMMENT	I wouldn't do it any other way! It was so easy!
NO COMMENT	exceptionaly easy and worthwhile
NO COMMENT	Very simple, easy, effective.
NO COMMENT	Fast! And easy!
NO COMMENT	Good process. Thank you.
NO COMMENT	Impressive but simple operation makes voting easy. The personalized link also facilitates the voting process by eliminating the need for passwords, member ID, etc. Nice job!
NO COMMENT	best and easy way to vote
NO COMMENT	I'm tired of a survey every time i do something. I can not even go to the restroom without a survey being sent to me asking how my experience was.
NO COMMENT	Well done

PEDERNALES ELECTRIC COOPERATIVE
2020 ANNUAL DIRECTOR ELECTION

"Your level of satisfaction with the web voting process:"

Rating:	Comments about this process:
NO COMMENT	[REDACTED]
NO COMMENT	Would have liked a quorum option
NO COMMENT	Very simple and user-friendly!
NO COMMENT	Easy and direct. I like it.
NO COMMENT	Thanks for making this quick and easy!
NO COMMENT	You guys rock !
NO COMMENT	On-line voting process very easy and straight-forward...
NO COMMENT	Excellent format & presentation of candidates. I do think it would be of help to voting members in each district to, along w/the ballot and candidate info, be provided with a link to view the system wide district map.
NO COMMENT	What's the point?
NO COMMENT	Very easy process!
NO COMMENT	This was so easy. I really like it.
NO COMMENT	It was very easy. Thanks!
NO COMMENT	Voting was fast and easy.
NO COMMENT	The process is really simple because there is no choice. One candidate. Sad.
NO COMMENT	Pretty easy. Thank you.